

Swim Spas



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CalSpas

 **Made in USA**



Calspas Home Resorts™

Owners Manual



Congratulations! You are now the owner of the finest spa built. Now you will experience true comfort and relaxation as you never had before. We at Cal Spas® focus on quality, design and comfort in order to create a truly luxurious experience like no other.

Welcome to the Cal Spas® family.

It is important that you register your Cal Spas product as soon as possible. By taking just a few quick minutes to register, you can enjoy product alerts, more efficient support, and quicker service. Go to <https://calspas.com/register-your-spa.php>. Fill in your information and click "SEND WARRANTY INFO".

Locating the product serial number

The serial number of your spa is located on a metal plate attached to the right side of the spa panel. You will need this number to properly register your spa and activate coverage. Write this information in the space provided below.

Spa Model: _____

Spa Serial Number: _____

Date Purchased: _____

Date Installed: _____

Dealer's Phone Number: _____

Dealer's Address: _____

Lloyd's Material Supply Company, Inc.

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Due to continuous improvement programs, all models, operation, and/or specifications are subject to change without prior notice.
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CONTACT INFORMATION
For customer service, please contact your authorized dealer immediately. If you need additional information and/or assistance, contact:

**Lloyd's Material Supply Company, Inc.
Customer Service Department
1462 East Ninth Street
Pomona, CA 91766.**

Toll Free: 1-800-CAL-SPAS
Fax: 1-909-629-3890

Table of Contents

Important Safety Instructions.....	4	Energy Consumption Tips.....	45
Preparing for Your New Spa.....	6	Spa Jets & LED Lighting.....	45
Foundation Requirements and Service Clearance.....	7	Water Clarity Information.....	46
240 Volt Installation & Wiring Diagram for E.U.....	8	Water Diverters & Air Venturis.....	46
Pump & Control Box Placement.....	9	Testing and Adjusting Spa Water.....	47
Filling and Powering up Your Portable Spa.....	12	Chemical Sanitation.....	48
Priming and Bleeding the water pump.....	15	Bather load, Filter Cleaning, & Ozonator.....	49
TP700 Control System.....	16	Factory Filtration & Maintenance Schedule....	50
Main Screen Legend.....	17*	Troubleshooting Water Clarity Problems.....	50
User Interface.....	18	Spa Maintenance & Care.....	52
Menu Navigation.....	19	Pillow & Jet Removal.....	52
Setting the Time of Day.....	21	Spa Cover and Lock Installation.....	53
Changing the Temperature.....	22	Draining the Spa.....	55
Heat Modes.....	23	Cold Climate Draining (Winterization).....	56
Temperature Ranges.....	24	Vacation Care & Filter Information.....	56
Restrict Operation.....	25	Cleaning Your Spa.....	57
Invert Display & Setting Filter Times.....	26	Freedom Sound System.....	57
Touch 2 Control System.....	28*	Air Injection & Swim Tether.....	58
Icon Legend.....	28	Anchor Points for Fitness Straps	59
Navigation & Setting Temperature.....	29	Anchor Points for Fitness Equipment.....	61
Equipment Access & Invert Screen.....	30	Replacement Parts.....	64
Temperature Ranges.....	31	Basic Troubleshooting & Thermal Creep.....	71
Changing Languages.....	33	Warranty Information.....	74
Heat Modes & Operation Details.....	35*		
Setting the time of day.....	36		
Filtration Cycles.....	37		
Restricting Operation (Lock/Unlock).....	38		
Utilities, Fault Log, & Reminders.....	40		
Heater Related Messages.....	42		
Sensor, Misc, & System Messages.....	43		

IMPORTANT SAFETY INSTRUCTIONS



READ AND FOLLOW ALL INSTRUCTIONS CAREFULLY

When using and installing this spa, basic safety precautions should always be followed, including.



Danger: RISK OF SEVERE INJURY OR DROWNING!

- NO DIVING, diving may result in injury or death.
- Do not allow children to be in or around the spa unless a responsible adult supervises them.
- Keep the spa cover on and locked when not in use
- See instructions enclosed with your cover for locking procedures.



Danger: SUCTION ENTRAPMENT HAZARD, RISK OF SEVERE INJURY OR DROWNING!

Suction in suction fittings when broken, damaged, cracked, or unsecured can cause severe injury and or death due to the following entrapment hazards.

- **Body Entrapment:** A negative pressure applied to a large portion of the body or limbs can result in entrapment.
- **Hair Entrapment:** Hair can be sucked in or caught within the suction fitting.
- **Evisceration/Disembowelment Entrapment Risk:** Negative pressure applied directly to the intestines through a damaged/unprotected suction outlet. This can result in Evisceration/Disembowelment.
- The suction fittings in this spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings, or the pump, be sure the flow rates are compatible.
- The suction fitting is made with chemical resistant plastic, that will last over a finite period of time. This component will degrade and become brittle after constant exposure to sanitizers. When performing maintenance on the spa, inspect suction fittings for any cracks or damage.
- When the spa is in operation, suction is created within the suction fittings. Persons within the spa should not be leaning on, stepping on, or making contact with suction fittings.



Danger: RISK OF SEVERE INJURY FROM ELECTRIC SHOCK OR DEATH FROM ELECTROCUTION.

- Install the spa at least 5 feet (1.5 meters) from all metal surfaces. As an alternative, a spa may be installed within 5 feet (1.5 meters) of metal surfaces if each metal surface is permanently bonded by a minimum of 8 gauge AWG solid copper conductor to the outside of the spas control box.
- DO NOT permit any external electrical appliances, such as lights, telephones, radios, television, etc, within 5 feet (1.5 meters) of the spa. Never attempt to operate any electrical device from inside the spa.
- Replace any damaged power cord immediately.
- Never bury any power cord, a proper conduit must be used.
- Connect to a proper grounding-type receptacle or to a proper grounding post in the GFCI and breaker.



Warning: RISK OF HYPERTHERMIA (OVER-HEATING) CAUSING SEVERE INJURY, BURNS, WELTS, OR DEATH

- Water temperature in excess of 104°F (40°C) may be detrimental for your health.
- The spa water should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult.
- Lower water temperatures are recommended for young children, and when the spa use exceeds 10 minutes.
- Before using the spa, the user should measure the water temperature since the tolerance of water temperature regulating devices varies.
- **Do not use the spa if drugs, alcohol, or prescription medications were consumed before or during use. In an altered state of mind, the human body can not react properly to changes in temperature. This increases your risk of hyperthermia, injury, drowning, or death.**

**Warning: REDUCE RISK OF HEAT RELATED INJURY OR DEATH**

- Prolonged exposure to hot air or water can induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level between 3°F (2°C) to 6°F (4°C) above the normal body temperature of 98.6°F (37°C). While using warm spa water has many health benefits, its important to make sure that your body's core temperature does not rise above 103°F (39.5°C).
- High water temperatures have a high potential for causing fetal damage during pregnancy. Women who are pregnant, or think they are pregnant should always check with their physician prior to spa usage.
- The use of alcohol, drugs or medication before or during spa use may lead to unconsciousness, with the possibility of drowning.
- Persons suffering from obesity, a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the spa.
- Persons using medications should consult a physician before using the spa since some medications may induce drowsiness or impair judgment. Other medications or drugs may affect heat rate, blood pressure and circulation.

**HYPERTHERMIA**

- Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness and fainting. The effects if excessive hyperthermia may include:
 - Failure to perceive heat
 - Failure to recognize the need to exit the spa
 - Unawareness to impending hazards
 - Fetal damage to pregnant woman
 - Physical inability to exit spa
 - Unconsciousness

**Swim Spa Temperatures**

- When using a swim spa for exercise or for leisurely swimming, never set the swim spa water temperature above 80°F(26°C). Temperatures above 80°F (26°C) can hinder the bodies ability to cool down and cause unnecessary cardiovascular stress.



WARNING: People with infectious diseases or diarrhea should not use a spa or hot tub.



WARNING: To avoid injury, exercise caution when entering or exiting the spa/swim spa.



WARNING: Do not use the spa or swim spa immediately following strenuous exercise.



WARNING: Prolonged immersion in a spa or hot tub may be injurious to your health.



CAUTION: Maintain water chemistry in accordance with the manufacture's instructions.



WARNING: NO DIVING, diving may result in injury or death.

READ AND SAVE THESE INSTRUCTIONS

Preparing for Your New Portable Spa

Pre-Delivery Checklist

Thank you for purchasing our Family Fun spa welcome to the Calspas Family.

Most cities and counties require permits for exterior construction and electrical circuits.

In addition, some communities have codes requiring residential barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children. Your dealer can provide information on which permits may be required and how to obtain them prior to the delivery of the spa.

Before Delivery

- ☐ Plan your delivery route
- ☐ Choose a suitable location for the spa
- ☐ Lay a 4-6 inch concrete slab
- ☐ Install dedicated electric supply

After Delivery

- ☐ Place spa on Slab
- ☐ Connect electrical components

Planning the Best Location

Safety First

Do not place your spa within 10 feet (3m) of overhead power lines.

Consider How You Will Use Your Spa

How you intend to use your spa will help you determine where you should position it. Your spa is mainly used for family recreation be sure to leave plenty of room around it for activity. If you will use it for relaxation and therapy, you will probably want to create a specific mood around it.

Plan for Your Environment

If you live in a region where it snows in the winter or rains frequently, place the spa near a house entry. By doing this, you will have a place to change clothes and not be uncomfortable.

Consider Your Privacy

In a cold-weather climate, bare trees won't provide much privacy. Think of your spa's surroundings during all seasons to determine your best privacy options. Consider the view of your neighbors as well when you plan the location of your spa.

Provide a View with Your Spa

Think about the direction you will be facing when sitting in your spa. Do you have a special landscaped area in your yard that you find enjoyable? Perhaps there is an area that catches a soothing breeze during the day or a lovely sunset in the evening.

Keep Your Spa Clean

In planning your spa's location, consider a location where the path to and from the house can be kept clean and free of debris.

Prevent dirt and contaminants from being tracked into your spa by placing a foot mat at the spa's entrance where the bathers can clean their feet before entering your spa.

Allow for Service Access

Make sure the spa is positioned so that access to the equipment compartment and all side panels will not be blocked.

Many people choose to install a decorative structure around their spa. If you are installing your spa with any type of structure on the outside, such as a gazebo, remember to allow access for service. It is always best to design special installations so that the spa can still be moved, or lifted off the ground.

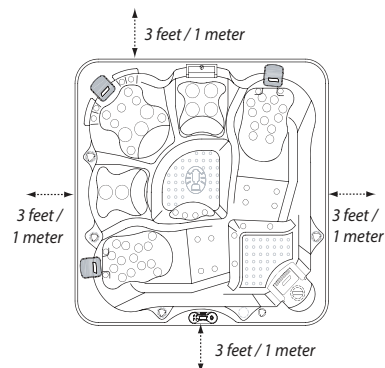
While you are planning where to locate your spa, you need to determine how much access you will need for service.

All spa models require a minimum of three feet / one meter access to all sides of the spa for potential service. For this reason, the spa should never be placed in a manner where any side is permanently blocked. Examples include placing the spa against a building, structural posts or columns, or a fence.

Spa models require access to all sides in case they need service or repair. See the figure to the right.

If you are planning to enclose or surround your spa with a deck, make sure there is easy access for service or repair.

NOTE: Spas require clearance on all sides of the spa.



Foundation Requirements

NOTE: We strongly recommend that a qualified, licensed contractor prepare the foundation for your spa. Damage caused by inadequate or improper foundation support is not covered by the warranty. It is the responsibility of the spa owner to provide a proper foundation for the spa.

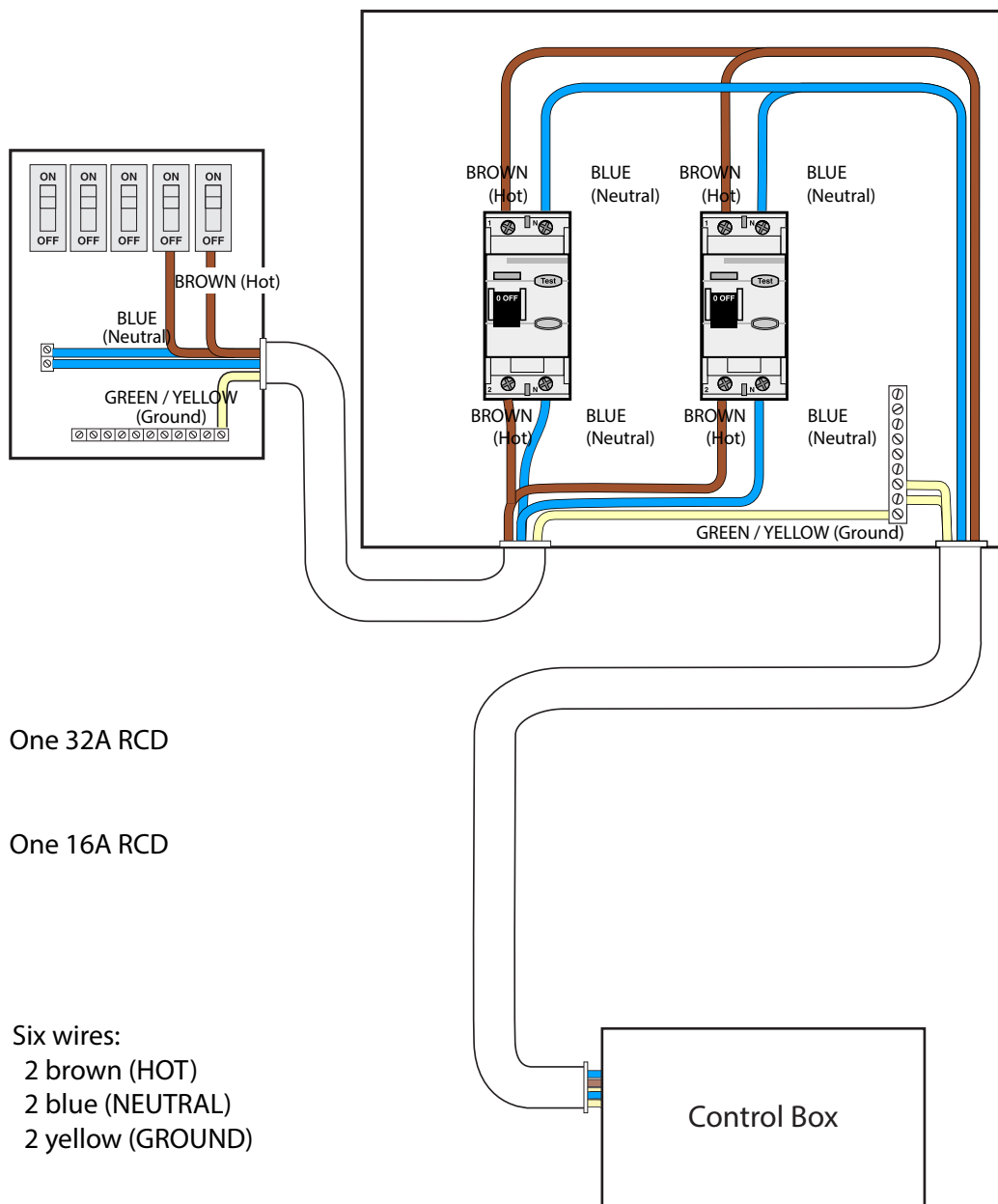
Your spa needs a solid and level foundation. The area that it sits on must be able to support the weight of the spa, with water and occupants who use it. If the foundation is inadequate, it may shift or settle after the spa is in place, causing stress that could DAMAGE YOUR SPA SHELL AND FINISH. Place the spa on an elevated 3 to 4" / 30 cm concrete slab. Pavers, gravel, brick, sand, timbers or dirt foundations are **not** adequate to support the spa. If you are installing the spa indoors, pay close attention to the flooring beneath it. Choose flooring that will not be damaged or stained. If you are installing your spa on an elevated wood deck or other structure, it is highly recommended that you consult a structural engineer or contractor to ensure the structure will support the weight of 150 lbs per square foot (732 Kg/m²).



GFCI Wiring Diagram for E.U. (50Hz - 220v)

For spas manufactured for use in Europe the following diagrams will provide insight for electricians installing electrical service for the spa. Equipment packs inside of the spa vary based on selected options, **Electricians installing a new service line must read the diagram inside of the spas control box to properly install the spa. Failure to do so may lead to injury or death. Damage caused by incorrect installation is not covered under warranty.**

Spas Built With 3-4 Pumps



One 32A RCD

One 16A RCD

Six wires:

2 brown (HOT)

2 blue (NEUTRAL)

2 yellow (GROUND)

All 240 Volt spas must be professionally installed by a contractor or an electrician. **Electrical installation must follow local and municipal regulations/standards for safe and proper operation.** Failure to properly follow electrical code may result in poor performance, risk of fire, injury or death.

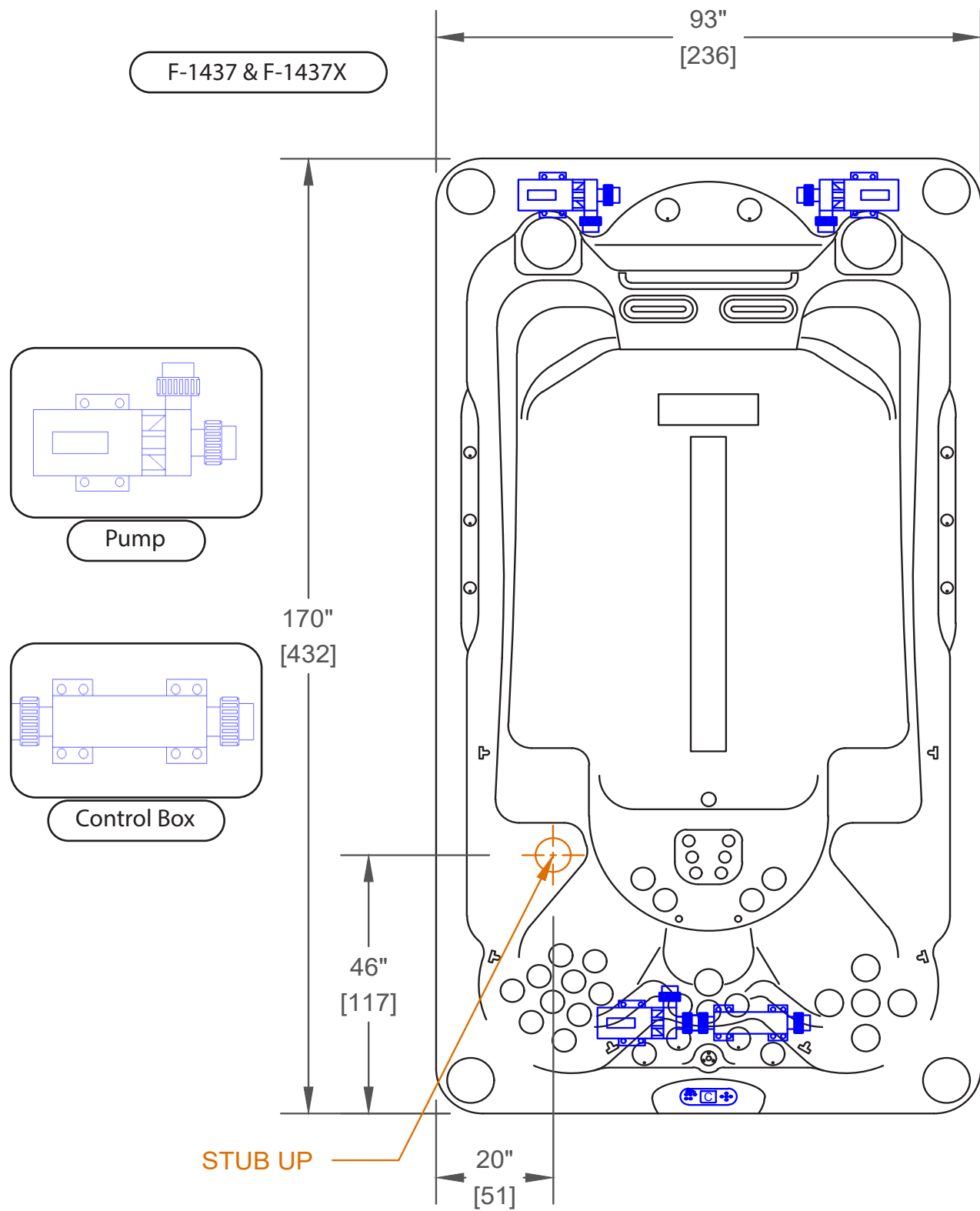
6mm² (10AWG) copper wire must be used when installing this unit*.

DO NOT USE ALUMINUM WIRES.

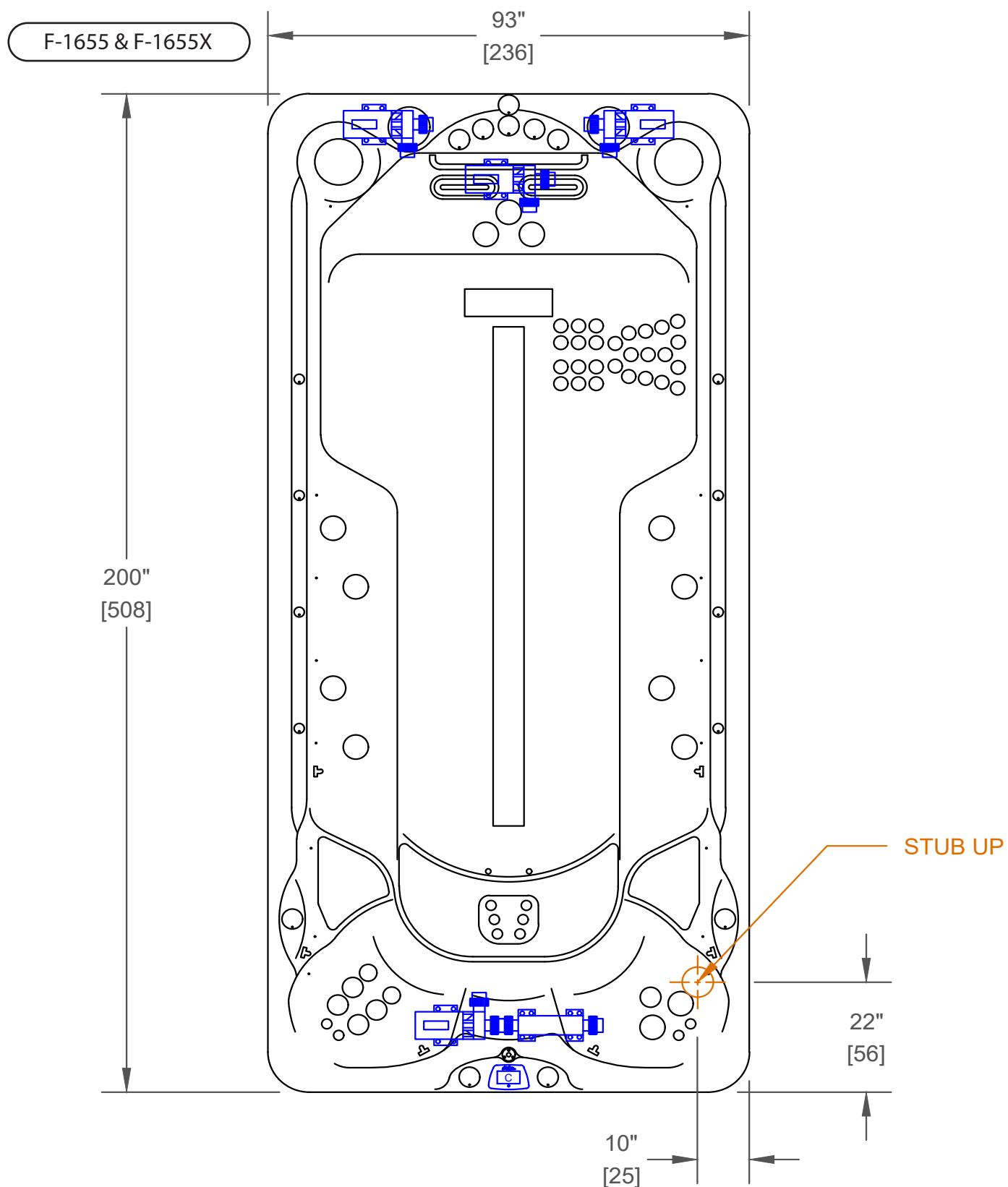
*When total circuit length is less than 25 meters

Pump and Control Box Placement Diagrams

Note: All Spas including swim spas require a minimum of 3 feet clearance on all sides for accessibility for technicians to perform repairs or maintenance. Service providers may charge a fee for poor access which would require movement of the spa by crane or removal of objects/decks obstructing access.



Note: These diagrams are intended to provide a general understanding of where pumps and control box(es) are usually placed. When certain options are selected this may affect final pump placement.



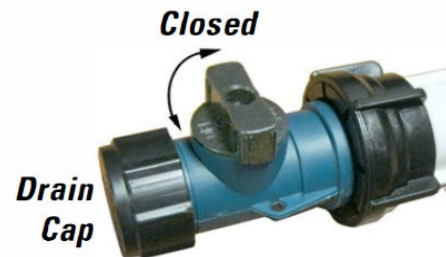
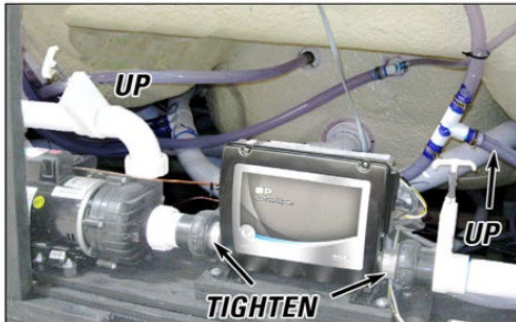
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Step 1. Inspect the Spa Equipment.

Inspect all plumbing connections in the equipment area of your spa.

- Make sure unions connected to the equipment pack are tight (do not over-tighten)
- If your spa has gate valves, make sure they are in the upright position.
- Make sure the drain valve is closed and capped.



Note: Never run the spa with the gate valve closed or without circulating water for long periods of time.

Step 2. Remove the Filter Cartridge.

If you have a skimmer like this:



Teleweir filter skimmer

- 50 square feet filtration
- Spoked cap

Rotate and remove the locking ring (Color may vary). Remove the skimmer cap and barrel, grip the filter by the handle and unscrew it from the canister. Replace and lock the locking ring and slid the skimmer cap and barrel back into the canister. Once the spa is filled you can remove the skimmer cap and barrel again to reinstall the filter.



The skimmer and barrel are locked in place during shipping with a retainer ring. The retainer ring must be unlocked and removed in order to slide the skimmer upward to remove the filter cartridge.



When removing the filter cartridge, you may remove the filter by turning it counter clockwise. The filter must be removed gently to not damage the threaded fitting inside of the filter canister.



After removing the filter, reinstall the retainer ring to the canister, then reinstall the skimmer, this skimmer must be able to move up and down with your water level. In the following step you will fill your spa with water through the filter canister.

Step 3. Fill the Spa

Place the water hose inside the filter canister. Fill your spa with regular tap water about six inches from the top. If the water level is too low or too high, your spa will not operate correctly.



NOTE: Never fill with soft water.

Soft water made through some home filtration systems make it impossible to maintain proper water chemistry, and may cause water foaming. This can damage the finish of the spa and void your warranty.

You may fill your spa with well water, but only if the following preconditions are followed.

1. Purchase and use a pre-filter that can attach to the end of a hose. This pre-filter is absolutely necessary in order to remove reactive metals and other dissolved solids that are found in well water.
2. Perform a Total Dissolved Solids (TDS) and metals test, this can be performed by a qualified person after filling up the spa, before initial use. Most Dealers and pool supply stores can perform this test.

Step 4. Power Your Spa

When the spa is filled to the correct level, turn on the power at the GFCI breaker (ensure that the 120V spas are connected to their dedicated proper electrical outlet.)



Step 5. Prime the Main Pump

The system will enter priming mode when powered up for the first time. **Priming Mode** will scroll through the display on the control panel. In this mode all devices including pumps and lights are operable, you may press the jet buttons on and off to help prime the pumps. After a few minutes the system will exit priming mode.

Step 6. Install filter into the filter canister

Note: Make sure you have removed and soaked the spa filter cartridge in a bucket of water for at least 30 minutes. This will remove air pockets inside of the filter.

When re installing the filter cartridge, do not over tighten the filter, the threaded bit inside of the filter housing is made of a corrosion resistant ABS plastic. Excessive torque will break the internal threads within the filter housing.

Step 7. Test and Adjust Water Chemistry

Test and adjust the water chemistry.

Step 8. Let the Spa Heat Up

After a period of 5-15 minutes the priming mode will finish. The heater will then activate, put the spa cover on and let the spa heat to the desired set temperature.

During the initial power up the spa, it will consume a large amount of energy to raise the water in the tub to your desired hot tub temperature. Cal Spas are designed for high efficiency, once the temperature within the spa is reached, the spa will use lower amounts of energy to maintain the temperature.

Note: Cal Spas are designed to retain heat, if it is desired to lower the water temperature the spa does not contain a cooling feature. To lower internal temperature of the spa, lower the set temperature on the control panel and open the tub during the evening or night to help release the heat captured within. You may also drain 1/4 of the water within and refill with new water to lower temperatures rapidly.

New owners often have difficulty the first time they start their spa and the pumps fail to prime. This can be frustrating but these instructions should help you resolve any issues with air pockets inside of the primary pump or other priming issues.

Sometimes air can become trapped in the primary pump while filling up the spa, although this should be preventable by filling your spa through the filter basket, there is a chance that an air pocket can still form even when following the proper steps. Initially it may seem that the pump is not working, with some sound coming from the pump but no water movement.

Note: When a pump has an airlock, continuing to operate the pump experiencing an air pocket issue can damage the pump. Do not operate the pump until this airlock issue is fixed.

Start Up: Priming Mode

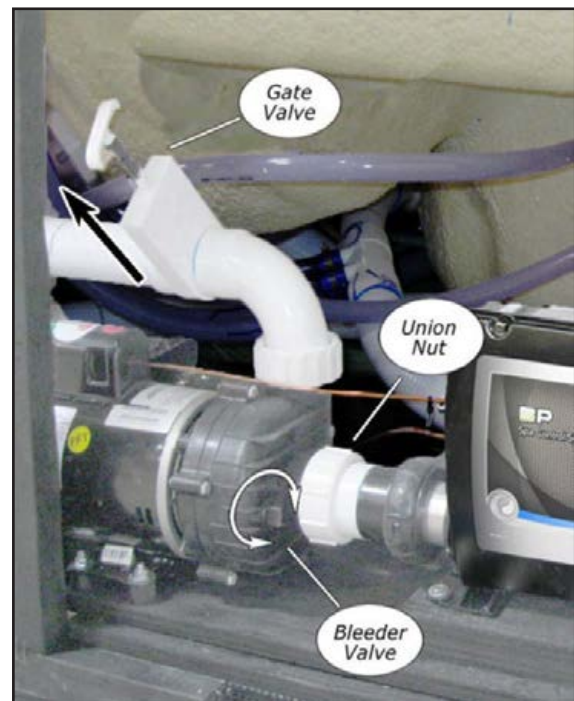
When the spa is powered up for the first time, the spa will enter priming mode. During this mode all devices within the spa is operational. You may wait for 10-15 minutes for the heater to engage, this period of time resets when a secondary pump is activated or if the primary pump is activated for high speed.

The spa will automatically exit priming mode.

Bleeding Air from the Pump

IF you have tried priming the pump by pressing the jet or jet 1 button on and off again with no results, you will need to bleed the pump manually.

1. Shut off power to the spa.
2. Using a philips head screwdriver, remove the front panel from the spa directly underneath the control panel, and locate the main pump.
3. Ensure that the gate valves are open
4. Place rags or towels under the plastic wet end of the pump where the spa plumbing connects into the pump
5. On the plastic wet end there will be a plastic hex headed bleeder valve that can be opened to bleed air trapped inside of the pump
6. Do not fully remove the nut, there are grooves within the nut that allows air to escape. Water will begin to trickle once the air pocket has been removed, tighten down the screw again with light torque.
7. If bleeding the pump is unsuccessful, loosen the pump unions with plumbing channel locks to remove any trapped air between the pump and the heater.
8. Turn the spa power back on and press the Jet button to prime the pump again.



The TP 700 control panel offered only on spas operating two or more pumps.

Continue to the following pages to learn how to navigate, operate, and program your spas operation. Both control panels use the same software and use the same operation procedures.

TP 700, Two Pump Controller



TP 700, Three Pump Controller



MAIN SCREEN ICONS

A - Temperature Range

High: **H**

Low: **L**

B - Heat Mode

Ready: **R**

Rest: **⌂**

Ready-in-Rest: **RR**

C - Ozone Running: **O₃**

D - Time-of-Day

E - Filter Cycles

Filter Cycle 1: **F₁**

Filter Cycle 2: **F₂** (Optional Feature)

Filter Cycles 1 & 2: **F₊**

F - Cleanup Cycle (Optional Feature)

G - Panel Locked and/or Settings Locked

H - WiFi (Local or Cloud Connection)

I - Navigation Arrow

J - Heat Status

K - Selection Box

L - Message (May Appear)



Information



Reminder



Error - Normal Error or Warning



Error - S pa will not function until fixed

M - Water Temperature

Fahrenheit temperatures are displayed without decimal points. For example, 100 ° F is displayed as 100.

Celsius temperatures are displayed with decimal points. For example, 37.5 ° C is displayed as 37.5.

N - Water Temperature Bar

O - Set Temperature Arrow

Important information about the current state of your spa is displayed on the Main screen.



Main Screen

USER INTERFACE



Spa Device Buttons

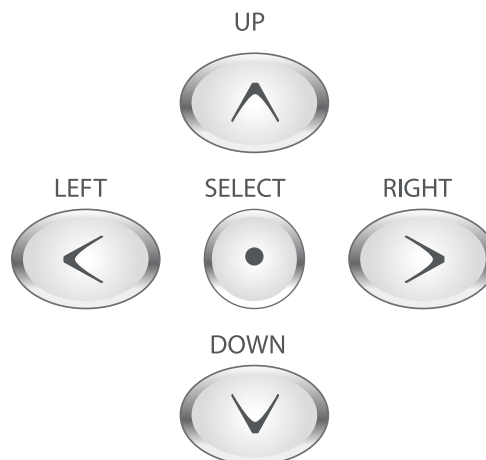
These buttons control various spa devices, such as Jets, Lights and/or Blowers.

Navigation Buttons

Navigate the entire menu structure with the 5 navigation buttons on the control panel.

The names shown to the right refer to the navigation buttons in this user guide. The names will be written in uppercase letters.

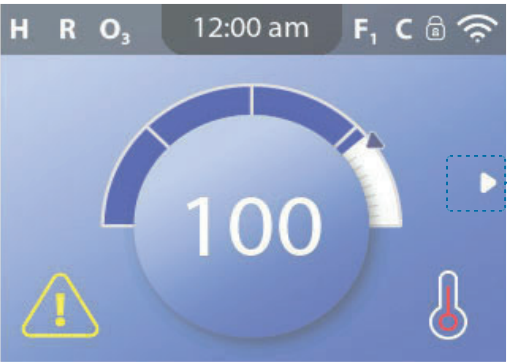
Operating or changing a selected item on the panel screen is generally done with the SELECT button (center button).



Selection Box

The Selection box is a fundamental navigation tool. It indicates a selected item. Move the selection box by pressing the UP, DOWN, LEFT, RIGHT Navigation buttons. When an item is selected, press the SELECT navigation button to act upon the selected item. The next page shows various examples of selected items (C, I, L).

Main Screen

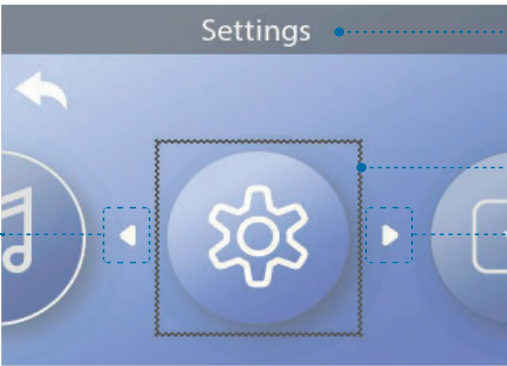


A

Menu Navigation

The right Navigation arrow (A) on the Main screen indicates a menu. Press the RIGHT navigation button to enter that menu.

A selection box (C) indicates that a menu item is selected. When a menu item is selected, its name appears at the top of the screen (B). In this example the Settings menu is selected. Press the SELECT navigation button to enter the Settings window (E).



B

C

D

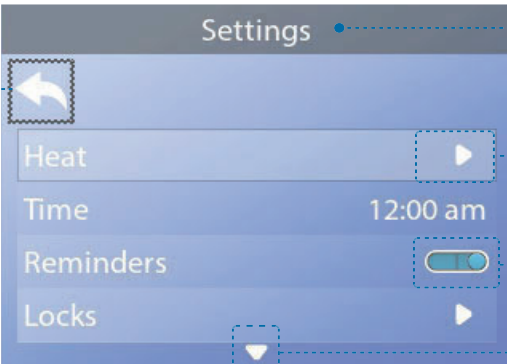
M

Navigation Arrows

Navigation arrows (D, F, H, M) indicate more menu items. Each navigation arrow corresponds to a navigation button

Back Button

Use the Back button (L) to navigate back in the menus. Use the navigation buttons to select the Back button. The Selection box (L) indicates that the Back button is selected. Press the SELECT navigation button.



E

F

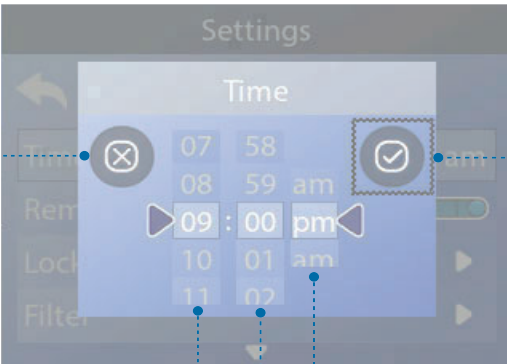
G

H

L

On/Off Switches

In this example the Reminders setting has an On/Off switch (G). When the Reminders setting line is selected, press the SELECT navigation button to turn the switch On/Off. In this example the switch is On (G).



I

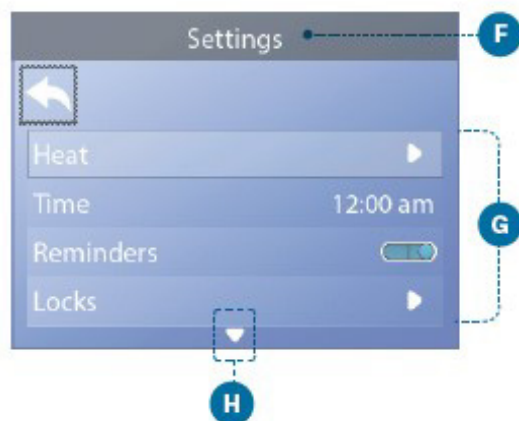
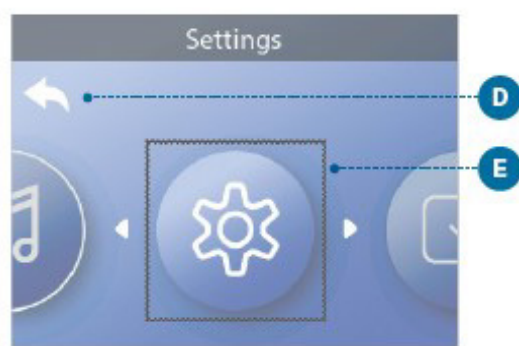
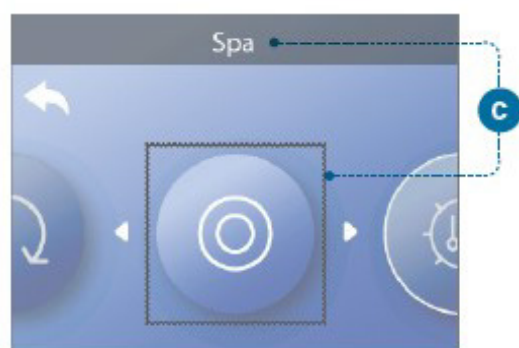
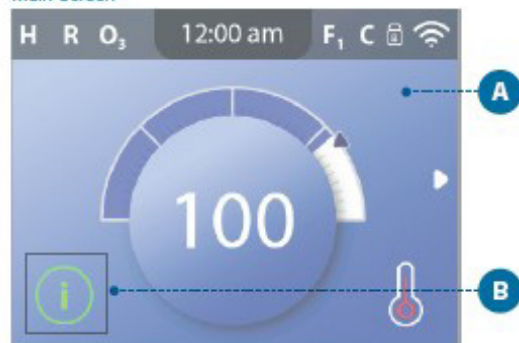
J

K

Select, Save, Cancel

Select one of these columns (J) with the RIGHT and LEFT navigation buttons. Change the selected setting with the UP and DOWN navigation buttons. After you change the settings, choose the Save button (I) and press the SELECT navigation button. After you press SELECT, the change is complete. If you decide to cancel your new settings, select the Cancel button (K) and press the SELECT navigation button.

Main Screen



Navigate the Main menu

1 - Start from the Main screen (A), and press the RIGHT navigation button to enter the Main menu. If the Selection box (B) is on the Message Icon, you need to press the RIGHT navigation button twice to enter the Main menu.

2 - Spa is the first item in the Main menu (C). Continue pressing the RIGHT navigation button to view all items in the Main menu.

3 - If you want to navigate back to the Main screen, press the UP navigation button to select the Back button (D). Once the back button is selected, press the SELECT navigation button and the Main screen (A) will appear.

Navigate the Settings menu

1 - Start from the Main screen (A), and press the RIGHT navigation button to enter the Main menu.

2 - Spa is the first item in the Main menu (C). Continue pressing the RIGHT navigation button until the Settings menu is selected (E).

3 - Press the SELECT navigation button to enter the Settings menu (F).

4 - The Navigation arrow (H) indicates more settings. Press the DOWN navigation button to scroll down the list.

Press-and-Hold

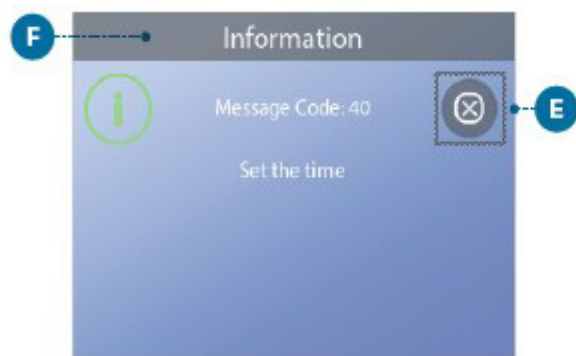
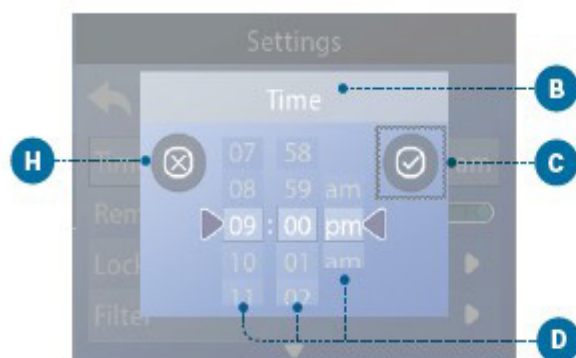
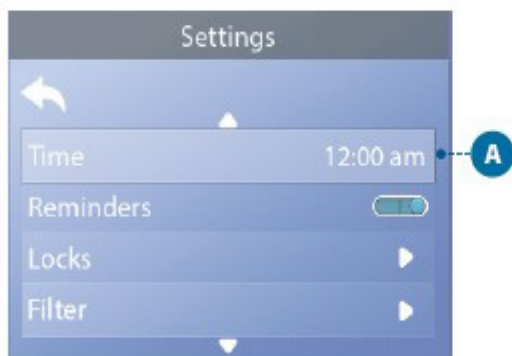
If you need to navigate a long list, press-and-hold the navigation button. For example, press-and-hold the DOWN navigation button to scroll down the Settings menu list (G). The Navigation arrow (H) indicates more menu items.

View Message Screen

1 - Start from the Main screen (A), and press the LEFT navigation button to select the Message icon (B).

2 - Pressing the SELECT navigation button to view the Message screen.

3 - The Message screen may have an Exit button or a Clear button. Select the button on the screen and press the SELECT navigation button.



SET TIME-OF-DAY

Be sure to set the Time-of-Day

Setting the Time-of-Day can be important for determining water filtration times and other background features.

Follow these steps to set the time-of-day:

- 1 - Navigate to Time (A).*
- 2 - Press the SELECT navigation button, and the Time screen will appear (B).
- 3 - Use the navigation buttons to adjust your settings (D).
- 4 - Select the Save button (C), and press the SELECT navigation button.

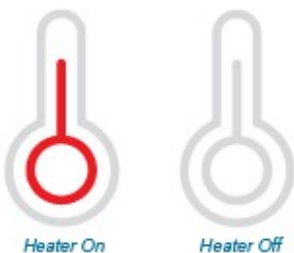
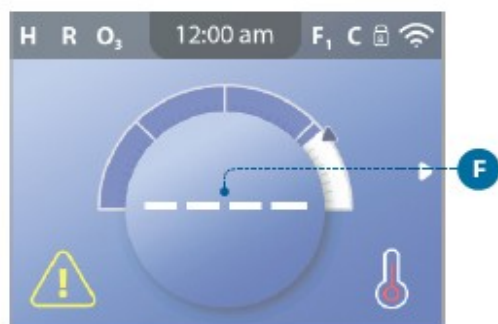
You have set the time-of-day. ☒

If you do not want to save your settings, select the Cancel button (H), and press the SELECT navigation button.

If Time-of-Day has not been set, this Information icon appears (G). Select the Information icon and press the SELECT navigation button to view the corresponding message in the Information screen (F). Select the Exit button (E) and press the SELECT navigation button to exit the Information screen.

You can choose a 12-hour or 24-hour time display

Main Screen



Note: the Heater Status icon flashes during heater start-up; this is normal.

CHANGE THE SET TEMPERATURE

Follow these steps to change the Set Temperature:

- 1 - Start at the Main screen (A). Press the SELECT navigation button to view the temperature menu (E).
- 2 - Press the RIGHT and/or LEFT navigation buttons to change the Set Temperature.

The center box (D) indicates the current Set Temperature. In this example the current Set Temperature is 102.

- 3 - Once your desired Set Temperature is in the center box (D), press the SELECT navigation button, or just wait a few seconds.

The change is complete. ☒

How do I view the Water Temperature?

The Water Temperature is displayed here (B) on the Main screen.

How do I view the Set Temperature?

Start at the Main screen (A), and press the SELECT navigation button. The Set Temperature is displayed in the center box of the temperature menu (D).

How do I know when the water heater is On?

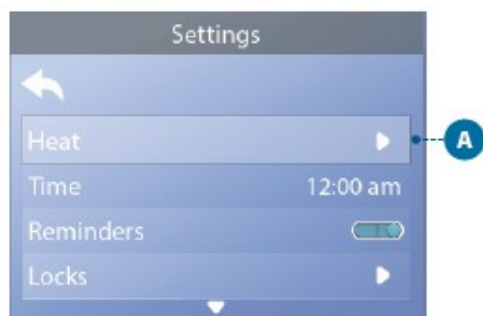
The center of the Heater Status icon turns red (C) when the heater is On, and it turns white when the heater is Off.

What do the dashes indicate (F)?

When the spa is powered On, four dashes appear (F) in the Water Temperature display for one minute. The dashes indicate that the spa is checking the water temperature. After the pump runs for 1 minute, the dashes disappear and the water temperature is displayed (B). The dashes may reappear after the pump has not run for one hour.

HEAT SETTINGS

HEAT MODES



Follow these steps to view the current Heat Mode and/or change the Heat Mode:

- 1 - Navigate to Heat (A).*
- 2 - Press the SELECT navigation button to view the Heat screen (B). The current Heat Mode will appear here (C). In this example the current Heat Mode is Rest. There are two Heat Modes to choose from: Ready, Rest.
- 3 - Press the SELECT navigation button to change the Heat Mode to Ready (D).

You have set the Heat Mode to Ready. ☒

The change takes effect immediately. No need to press a Save button

Ready-In-Rest Mode is a third Heat Mode. But, it is a sub-feature of Rest Mode and is not selectable from the panel menu.

The only place you can see whether you're in Ready-in-Rest Mode is on the Main screen, where it shows all three Heat Modes in icon form.

If you are in Ready-in-Rest Mode, and you want to cancel it (ie, you want to return to Rest Mode), just go view the current Heat Mode (where it will say Rest Mode) and exit. That simple action takes you back to Rest Mode

Where can I view the current Heat Mode on the Main screen?

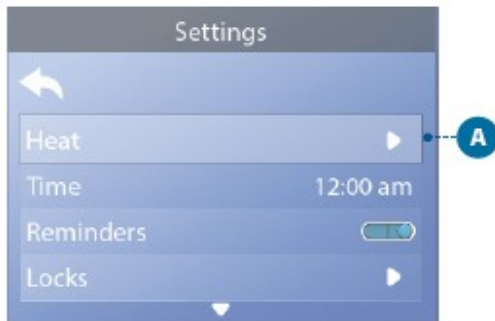
The current Heat Mode is displayed here with an icon (E). In this example the current Heat Mode is Ready. The following list shows which icons may appear on the Main screen.

Heat Mode Icons

Ready: **R**

Rest: **RR**

Ready-In-Rest: **RR**



HEAT SETTINGS

TEMPERATURE RANGES

Follow these steps to view the current Temperature Range and/or change the Temperature Range:

1 - Navigate to Heat (A).*

2 - Press the SELECT navigation button to view the Heat screen (B). The current Temperature Range will appear here (C). In this example the current Temperature Range is Low. There are two Temperature Ranges to choose from: High, Low.

3 - Press the SELECT navigation button to change the Temperature Range from Low to High (D).

You have set the Temperature Range to High. ☒

The change takes effect immediately. No need to press a Save button.

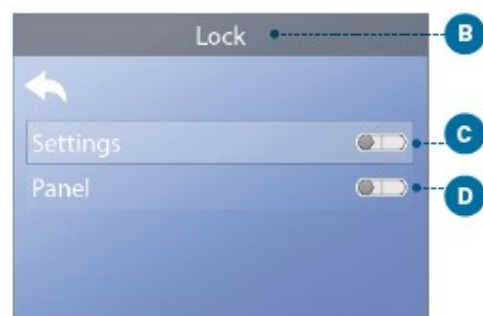
Can I see the current Temperature Range on the Main screen?

Yes. The current Temperature Range is displayed here with an icon (E). In this example the current Temperature Range is High. The following list shows which icons may appear on the Main screen.

Temperature Range Icons

High: **H**

Low: **L**



RESTRICT OPERATIONS

The control can be restricted to prevent unwanted use or temperature adjustments.

Locking the Panel (D) prevents the controller from being used, but all automatic functions are still active.

Locking the Settings (C) allows Jets and other features to be used, but the Set Temperature and other programmed settings cannot be adjusted. Settings Lock allows access to a reduced selection of menu items. These include Filter Cycles, Invert, Information and Fault Log. They can be seen, but not changed or edited.

Follow these steps to lock the Settings:

- 1 - Navigate to Locks (A)*
- 2 - Press the SELECT navigation button to view the Lock screen (B).
- 3 - Navigate to Settings (C). In this example the Settings are unlocked.
- 4 - Press-and-hold the SELECT navigation button for approximately 5 seconds. After 5 seconds, the toggle switch will move to the right and turn blue (G), and a lock icon will appear (E).

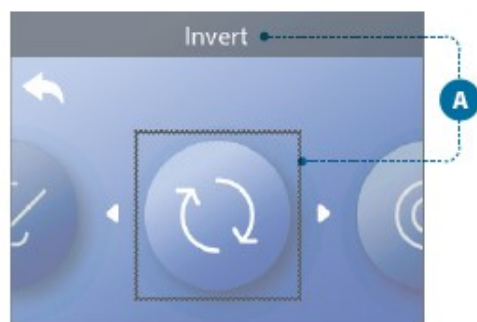
You have locked the Settings. ☒

Follow the same steps to lock/unlock the Settings and/or Panel.

- 5 - Navigate back to the Main screen. The lock icon on the Main screen (H) indicates that the Settings are locked.

Can Settings and Panel be locked simultaneously?

Yes. The lock icon (H) appears if the Settings or the Panel or both are locked. The current lock states are indicated by the toggle switches in the Lock screen (C, D).



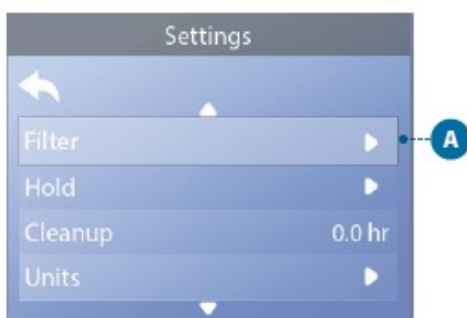
INVERT DISPLAY

Follow these steps to invert the display:

- 1 - Navigate to Invert (A).*
- 2 - Press the SELECT navigation button to invert the panel display (B). Every screen will be inverted.

You have inverted the display (B). ☒

Follow the same steps to restore the default display orientation (C).



SET FILTER CYCLE TIMES

Keep your water clean and ready to enjoy!

Follow these steps to set the Filter Cycles:

- 1 - Navigate to Filter (A).*
- 2 - Press the SELECT navigation button to view the Filter screen (B).
- 3 - Select the start time for Filter Cycle 1 (C). Press the SELECT navigation button to view the time controls (E).
- 4 - Enter your time settings (E) with the navigation buttons.
- 5 - Select the Save button (D), and press the SELECT navigation button.

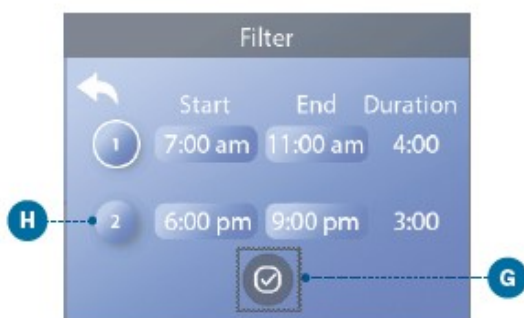
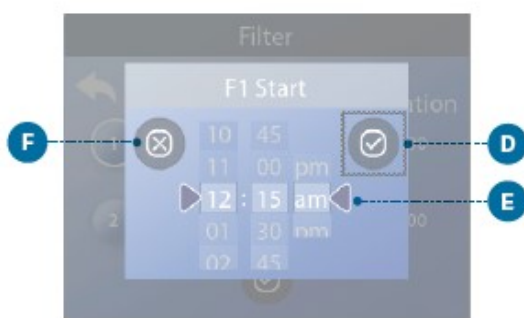
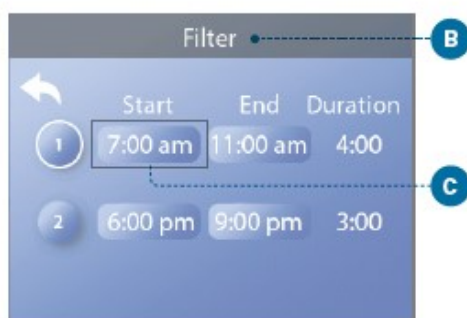
You have set the start time for Filter Cycle 1. ☒

If you do not want to save your settings, select the Cancel button (F), and press the SELECT navigation button.

- 6 - Follow the same process to change the other Filter time settings if desired.

- 7 - Once all of the time changes are set, select the Save button (G), and press the SELECT navigation button.

You have set all of the Filter Cycle times. ☒



How can you tell if Filter Cycle 2 is enabled?

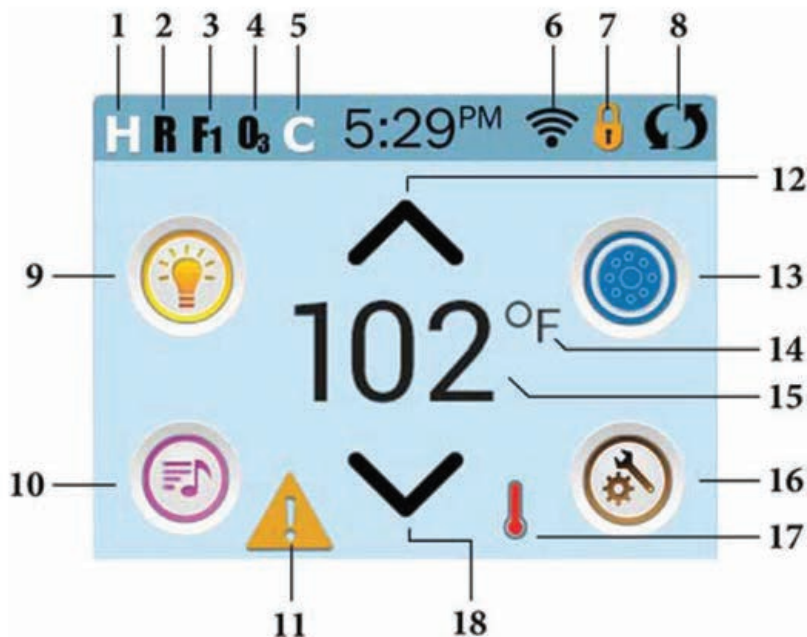
Filter Cycle 2 is enabled when a white ring appears around the 2 (H). In this example there is no white ring, so Filter Cycle 2 is disabled. Filter Cycle 2 is disabled by default on many spas.

This Page is Intentionally Blank



3. Operating Your Spa

3.1 spaTouch Icon Driven Control Panel



Note: After 30 minutes* the display will automatically go into sleep mode, which turns the display off. This is normal operation. Touch anywhere on the screen to wake the panel up.

ICON Specifications

1. H = High Temperature Range
2. R = Ready Mode
3. F1 = Filter Cycle 1 Running
4. O3 = Ozone Running
5. C = Cleanup Cycle
6. Wi-Fi Signal Indicator
7. Lock Indicator Icon
8. Invert Screen
9. Light Icon = Turns On/Off
10. Music Icon = Press To Enter Music Screen
11. Message Waiting Indicator
12. Set Temperature Up
13. Spa Equipment Control Icon
14. Temperature Scale (F/C)
15. Current Water Temperature
16. Settings Icon
17. Heat Indicator
18. Set Temperature Down

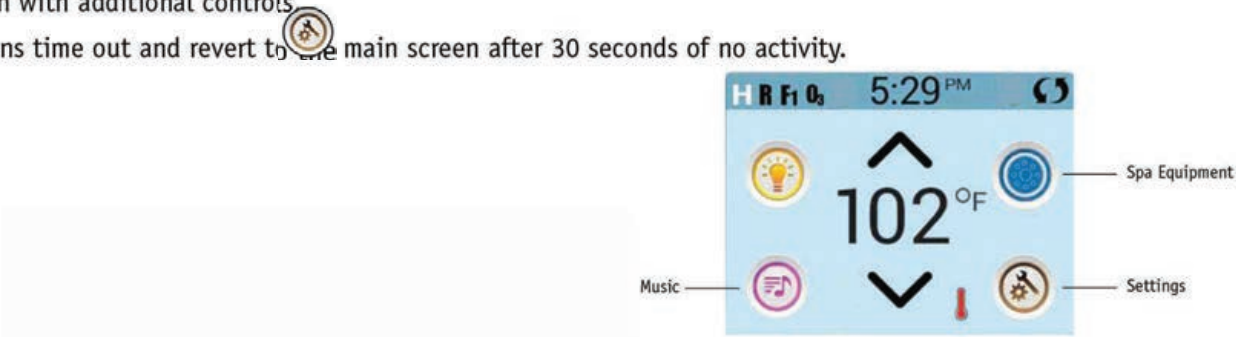
Priming the Pump

Navigation

Navigating the entire menu structure is done by touching the screen.

The three screen selections indicated below can be selected. Touch one of these to enter a different screen with additional controls.

Most menu screens time out and revert to the main screen after 30 seconds of no activity.



Messages

At the bottom of the screen, at certain times an indicator may appear showing that a message is waiting. Touch this indicator to go to the Message Display Screen. On that Screen some of the messages can be dismissed.



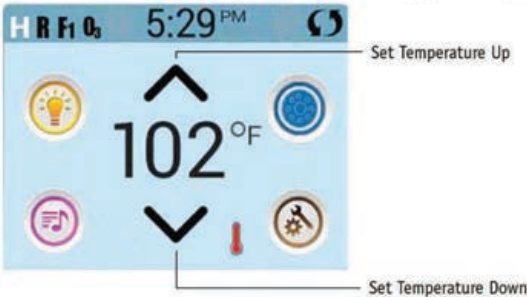
Set Temperature

Press Up or Down once to display the Set Temperature (indicated by a flashing °F or °C, plus a change in color of the temperature). Press Up or Down again to modify the Set Temperature. The Set Temperature changes immediately.

If you need to switch between High Temperature Range and Low Temperature Range you need to go to the Settings Screen.

Press-and-Hold

If Up or Down is pressed and held, the temperature will continue to change until you stop pressing, or until the Temperature Range limits are reached.



All Equipment Access

The Spa Screen shows all available equipment* to control. The display shows icons that are related to the equipment installed on a particular spa model, so this screen may change depending on the installation.

The icon buttons are used to select and control individual devices.

Some devices, like pumps, may have more than one ON state, so the icon will change to reflect the state of the equipment. Below are some examples of 2-speed Pump indicators.

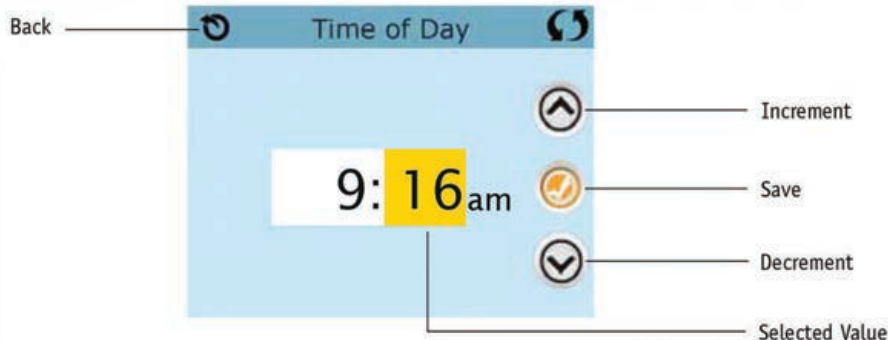


If the Spa has a Circ Pump, a Circ Pump Icon will appear to indicate its activity, but outside of Priming Mode, the Circ Pump cannot be controlled directly.



Values Increment/Decrement

If an Up or Down button is shown and pressed when on an editing page, and a value has been selected (highlighted), the value can be incremented by pressing the up arrow or decremented by pressing the down arrow.



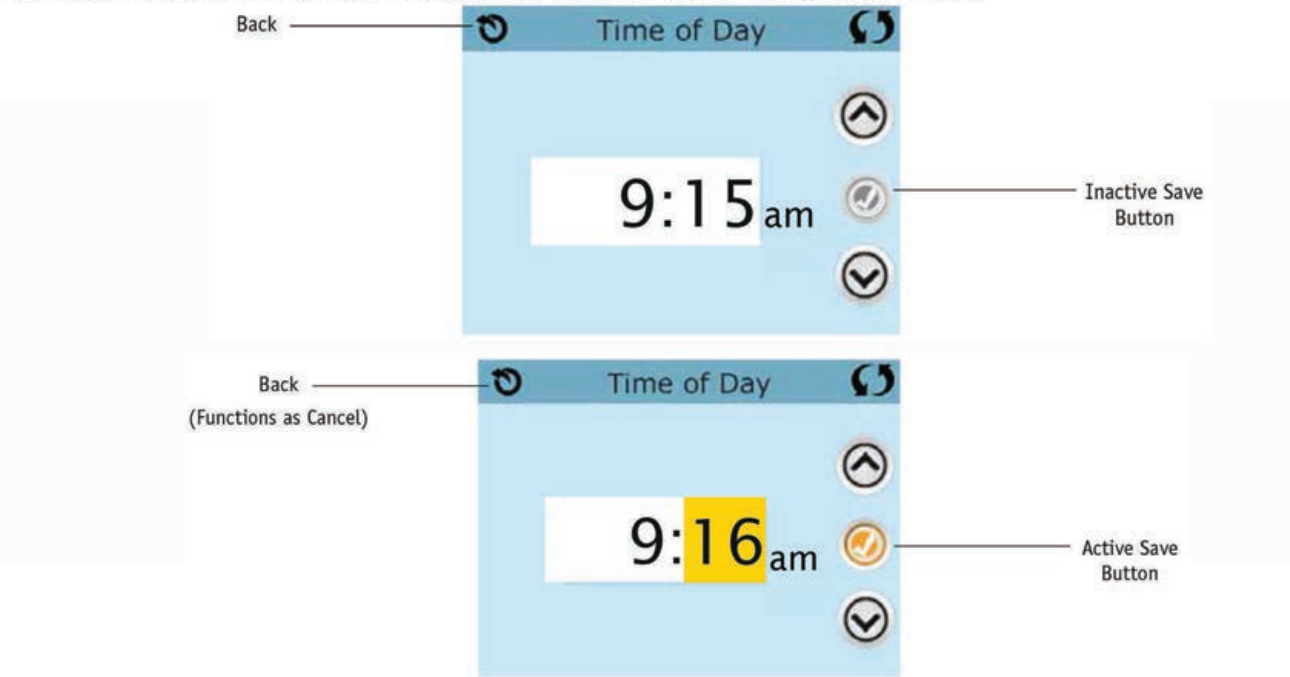
Invert

Will appear on upper right on all screens.



Exiting Screens

The Back button is on every screen except the Main Screen, the Priming Mode Screen are a Message Display Screen. When you see only this button, or this button plus an Inactive Save Button, it means Back or Exit. It appears on editing screens before you have changed any value, as well as on all other screens.



When you see both the Back button and an Active Save button, the Save button will Save, while the Back button will Cancel. If the screen times out due to no activity it will act like Cancel.

Page Right/Left

If there is a right arrow at the bottom of the screen, it takes you to the next page.
If there is a left arrow at the bottom of the screen, it takes you to the previous page.



Page Up/Down

If an Up or Down button is shown and pressed when on a page with a text list, the list can be scrolled a page at a time.




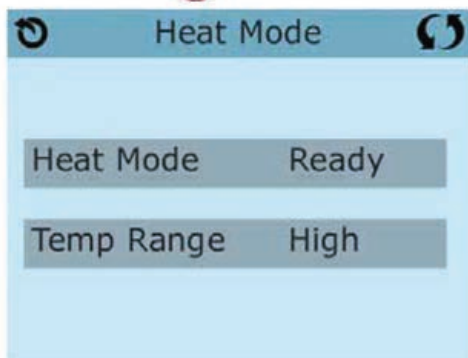
Programming, Etc.

The Settings Screen is where all programming and other spa behaviors are controlled.

Each icon on the Settings screen takes you to a different screen, where one or more setting may be viewed and/or edited.



The Heat Icon  takes you to a screen where you control the Heat Mode and the Temperature Range.



Dual Temperature Ranges (High vs. Low)

This system incorporates two temperature range settings with independent set temperatures. The specific range can be selected on the Settings screen and is visible on the Main Screen in the upper left corner of the display.

These ranges can be used for various reasons, with a common use being a “ready to use” setting vs. a “vacation” setting. Each range maintains its own set temperature as programmed by the user. This way, when a range is chosen, the spa will heat to the set temperature associated with that range.

High Range can be set between 80°F and 104°F.

More specific Temp Ranges may be determined by the Manufacturer.

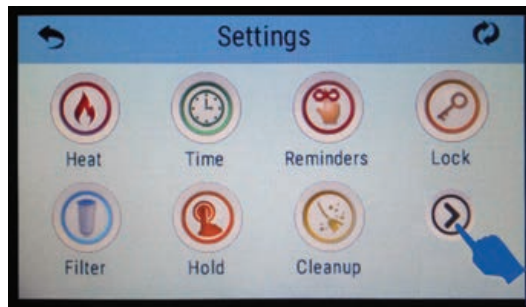
Low Range can be set between 50°F and 99°F.

Freeze Protection is active in either range.

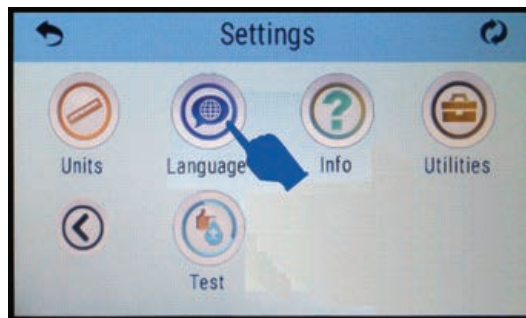
Step 1. Touch the Settings Icon  at the lower right portion of the screen.




Step 2. Touch the Right Arrow Icon  at the lower right portion of the screen. It takes you to the next screen.



Step 3. Touch the Language Icon .




Language

The language icon  on the setting screen takes you to the language screen. Change the language displayed on the panel.

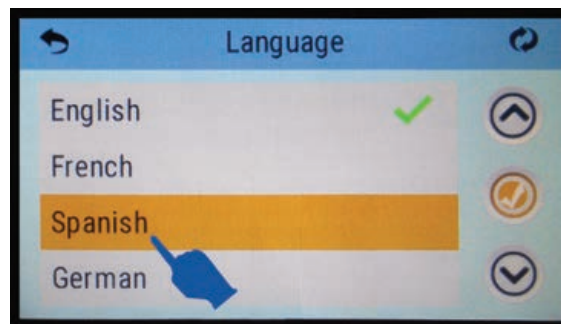


Language

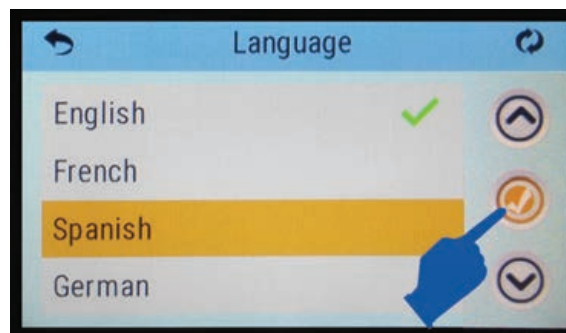
The language icon  on the setting screen takes you to the language screen. Change the language displayed on the panel.



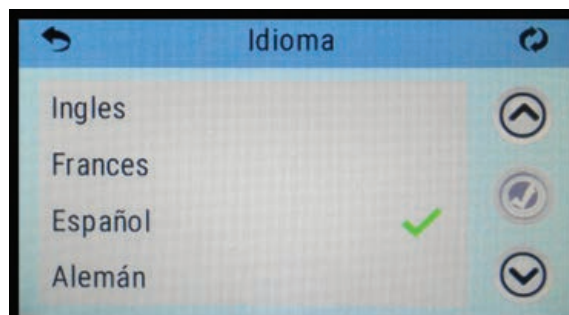
Step 4. As an example touch the Spanish option as shown below.



Step 5. Next, touch the Save Icon  on the right to confirm this selection.



Step 6. ... and now (as an example), the spaTouch screen will be reset to Spanish.



Heat Mode – Ready vs. Rest

In order for the spa to heat, a pump needs to circulate water through the heater. The pump that performs this function is known as the “heater pump.”

The heater pump can be either a 2-speed pump (Pump 1) or a circulation pump.

If the heater pump is a 2-Speed Pump 1, Ready Mode will circulate water every 1/2 hour, using Pump 1 Low, in order to maintain a constant water temperature, heat as needed, and refresh the temperature display. This is known as “polling.”

Rest Mode will only allow heating during programmed filter cycles. Since polling does not occur, the temperature display may not show a current temperature until the heater pump has been running for a minute or two.

When the heater pump has come on automatically (for example for heating) you can switch between low speed and high speed but you cannot turn the heater pump off.

Circulation Mode (See Page 13, under Pumps, for other circulation modes)

If the spa is configured for 24HR circulation, the heater pump generally runs continuously. Since the heater pump is always running, the spa will maintain set temperature and heat as needed in Ready Mode, without polling.

In Rest Mode, the spa will only heat to set temperature during programmed filter times, even though the water is being filtered constantly when in 24HR circulation mode.

Ready-in-Rest Mode

Ready in Rest Mode appears in the display if the spa is in Rest Mode and the Jets 1 Button is pressed. When the heater pump has come on automatically (for example for heating) you can switch between low speed and high speed but you cannot turn the heater pump off. After 1 hour, the System will revert to Rest Mode. This mode can also be reset by selecting the Heat Mode line on the Screen shown here.

Priming Mode – M019

After the initial start-up sequence, the control will enter Priming Mode and display a Priming Mode screen. Only pump icons appear on the priming mode screen. During the priming mode, the heater is disabled to allow the priming process to be completed without the possibility of energizing the heater under low-flow or no-flow conditions. Nothing comes on automatically, but the pump(s) can be energized by selecting the “Jet” buttons. If the spa has a Circ Pump, it can be turned on and off by pressing the “Circ” button during Priming Mode.

Exiting Priming Mode

The system will automatically enter the normal heating and filtering at the end of the priming mode, which lasts 4-5 minutes.

— — — °F — — — °C

Filtration and Ozone

On non-circ systems, Pump 1 low and the ozone generator will run during filtration. On circ systems, the ozone will generally run with the circ pump, but can be limited to filtration cycles. (On some circs systems, Pump 1 low will run along with the circ Pump during filtration.)

The system is factory-programmed with one filter cycle that will run in the evening (assuming the time-of-day is properly set) when energy rates are often lower. The filter time and duration are programmable.

A second filter cycle can be enabled as needed.

At the start of each filter cycle, the water devices like blower, mister device (if these exist) and other pumps will run briefly to purge the plumbing to maintain good water quality.

Freeze Protection

If the temperature sensors within the heater detect a low enough temperature, then the water devices automatically activate to provide freeze protection. The water devices will run either continuously or periodically depending on conditions.

In colder climates, an optional freeze sensor may be added to protect against freeze conditions that may not be sensed by the standard sensors. Auxiliary freeze sensor protection acts similarly except with the temperature thresholds determined by the switch. See your dealer for details.


Clean-up Cycle (optional)

When a pump or blower is turned on by a button press, a clean-up cycle begins 30 minutes after the pump or blower is turned off or times out. The pump and the ozone generator will run for 30 minutes or more, depending on the system.

On some systems, you can change this setting.

Be sure to set the Time-of-Day

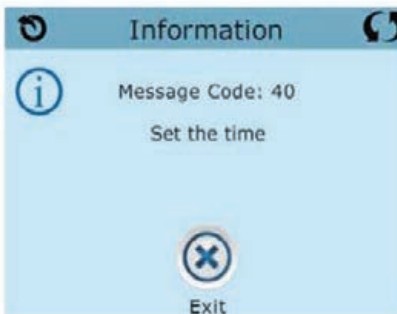
Setting the time-of-day is important for determining filtration times and other background features.

The Heat Icon  on the Settings Screen takes you to a screen where you control the Time-of-Day.

On the Time-of-Day screen, simply select the Hours and Minutes. Use the Up and Down Buttons to make changes, then Save.



If no time-of-day is set in the memory an Information Screen will appear. If you exit it and Information Icon will appear at the bottom of the Main Screen, until the time-of-day has been set.



Note:


This only applies to some systems:

If power is interrupted to the system,

Time-of-Day will be maintained for several days

Main Filtration

Using the same adjustment as Setting the Time, Filter Cycles are set using a start time and a duration. Each setting can be adjusted in 15-minute increments. The panel calculates the end time and displays it automatically.

The Filter Icon  on the Settings Screen takes you to a screen where you control the Filter Cycles.



Filter Cycle 2 - Optional Filtration

Filter Cycle 2 is OFF by default.

Viewing Filter 1 while Filter 2 is OFF:



Viewing Filter 1 while Filter 2 is ON:



Press “1” to view Filter 1. Press “2” once to view Filter 2. Press “2” again to turn Filter 2 ON or OFF.

When Filter Cycle 2 is ON, it can be adjusted in the same manner as Filter Cycle 1.

It is possible to overlap Filter Cycle 1 and Filter Cycle 2, which will shorten overall filtration by the overlap amount.

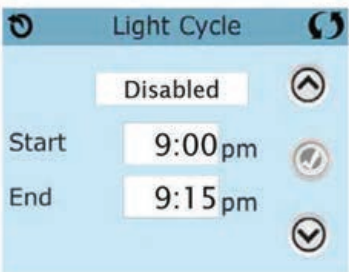
Light Cycle Option

If Light Cycle does not appear on the Settings Screen, the Light Timer feature is not enabled by the manufacturer.

The Light Cycle Icon  on the Settings Screen takes you to a screen where you control the Light Cycle.

When available, the Light Timer is (“Disabled”) by default. Press “Disabled” to change it to “Enabled” (ON).

The settings can be edited the same way that Filter Cycles are edited.



Restricting Operation



Panel Locked and Settings Unlocked



Locking and Unlocking



Press here for 5 seconds
to lock or unlock.

The control can be restricted to prevent unwanted use or temperature adjustments.

Locking the Panel prevents the controller from being used, but all automatic functions are still active.

Locking the Settings allows Jets and other features to be used, but the Set Temperature and other programmed settings cannot be adjusted.

Settings Lock allows access to a reduced selection of menu items. These include Filter Cycles, Invert, Information and Fault Log. They can be seen, but not changed or edited.


The same steps are used to Lock and Unlock.

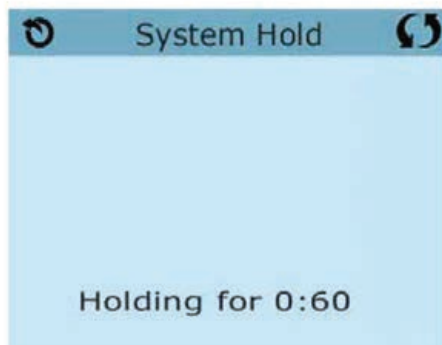
To lock either Settings or Panel first select Settings (if it says "Unlocked") or Panel (if it says "Unlocked"), then press the word "Lock" for at least 5 seconds.

To unlock either Settings or Panel first select Settings (if it says "Locked") or Panel (if it says "Locked"), then press the word "Lock" for at least 5 seconds.

Hold - M037

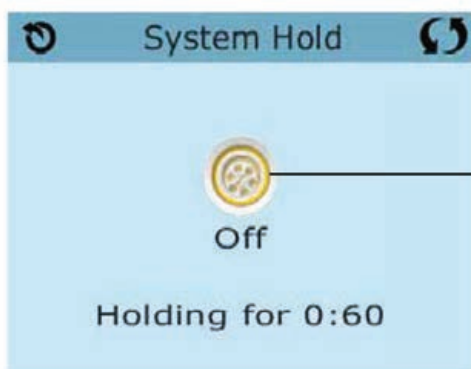
Hold Mode is used to disable the pumps during service functions like cleaning or replacing the filter. Hold Mode will last for 1 hour unless the mode is exited manually. If spa service will require more than an hour, it may be best to simply shut down power to the spa.

The Hold Icon  on the Settings Screen places the spa in Hold Mode and displays the System Hold screen. Touch Back to exit Hold Mode.




Drain Mode

Some spas have a special feature that allows Pump 1 to be employed when draining the water. When available, this feature is a component of Hold Mode.

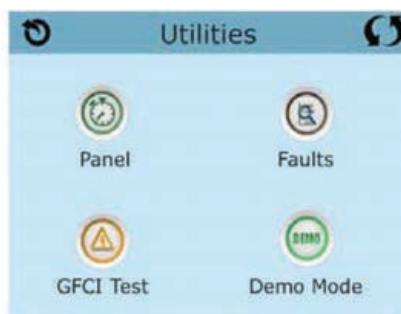


Touch this Icon to turn the Drain Pump ON or OFF.


Utilities

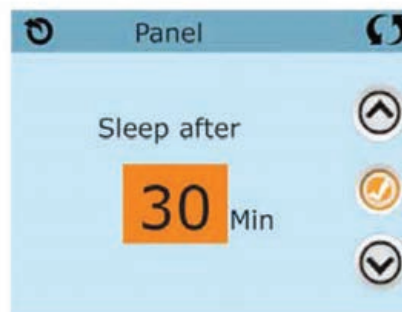
The Utilities Icon  on the Settings Screen takes you to the Utilities Screen.

The Utilities Screen contains the following:



Panel

Touching the Panel Icon  on the Utilities Screen takes you to the Panel Screen, where you can set how long it takes the panel to go to sleep after the last activity. The Sleep Timer can be set from 1 minute to 60 minutes. The default is 30 minutes.



Demo Mode

Demo Mode is not always enabled, so it may not appear. This is designed to operate several devices in a sequence in order to demonstrate the various features of a particular hot tub.

Fault Log

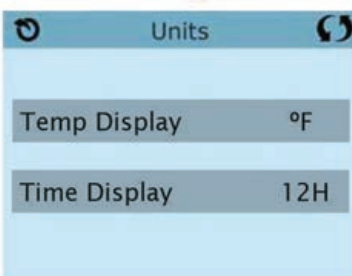
The Fault Log is a record of the last 24 faults that can be reviewed by a service tech.

Use the Up and Down buttons to view each of the Faults.

When Priming Mode shows in the Fault Log, it is not a fault. Rather, it is used to keep track of spa restarts.

Units Screen

The Units Icon  on the Settings Screen takes you to the Units Screen.

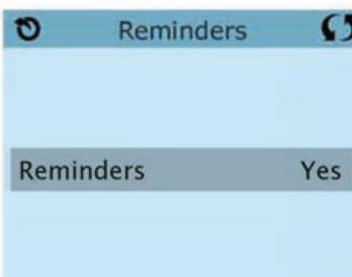


Press "Temp Display" to change the temperature between Fahrenheit and Celsius.

Press "Time Display" to change the clock between 12 hr and 24 hr display.

Reminders

The Reminder Icon  on the Settings Screen takes you to the Reminders screen.



Press "Reminders" to turn the reminder messages (like "Clean Filter") ON (Yes) or OFF (No).

Cleanup Cycle

Cleanup Cycle Duration is not always enabled, so it may not appear. When it is available, set the length of time Pump 1 will run after each use. 0-4 hours are available. Settings it to 0.0 Hr keeps the Cleanup Cycles from running.

The Cleanup Icon  on the Settings Screen takes you to the Cleanup Cycle screen.



Language

The Language Icon  on the Settings Screen takes you to the Language screen.

Change the language displayed on the panel.



Most messages and alerts will appear at the bottom of the normally used screens. Several alerts and messages may be displayed in a sequence.

---°F ---°C

Water Temperature is Unknown

After the pump has been running for 1 minute, the temperature will be displayed.



Possible freezing condition

A potential freeze condition has been detected, or the Aux Freeze Switch has closed. All water devices are activated. In some cases, pumps may turn on and off and the heater may operate during Freeze Protection. This is an operational message, not an error indication.

The water is too hot – M029

The system has detected a spa water temp of 110°F (43.3°C) or more, and spa functions are disabled. System will auto reset when the spa water temp is below 108°F (42.2°C). Check for extended pump operation or high ambient temp.

Heater-Related Messages

The water flow is low – M016

There may not be enough water flow through the heater to carry the heat away from the heating element. Heater start up will begin again after about 1 min. See “Flow Related Checks” below.

The water flow has failed* – M017

There is not enough water flow through the heater to carry the heat away from the heating element and the heater has been disabled. See “Flow Related Checks” below. After the problem has been resolved, reset the message*.

The heater may be dry* – M028

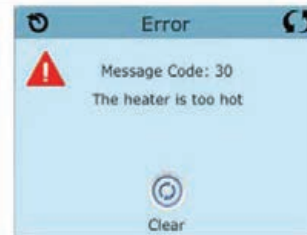
Possible dry heater, or not enough water in the heater to start it. The spa is shut down for 15 min. Reset this message* to reset the heater start-up. See “Flow Related Checks” below.

The heater is dry* – M027

There is not enough water in the heater to start it. The spa is shut down. After the problem has been resolved, you must reset the message* to restart heater start up. See “Flow Related Checks” below.

The heater is too hot* – M030

One of the water temp sensors has detected 118°F (47.8°C) in the heater and the spa is shut down. You must reset the message* when water is below 108°F (42.2°C). See “Flow Related Checks” below.



Flow-Related Checks

Check for low water level, suction flow restrictions, closed valves, trapped air, too many closed jets and pump prime.

On some systems, even when spa is shut down by an error condition, some equipment may occasionally turn on to continue monitoring temperature or if freeze protection is needed.

* **Some messages can be reset from the panel.** Messages that can be reset will appear with a Clear Icon at the bottom of the Message Screen. Press the Clear Icon text to reset the message.



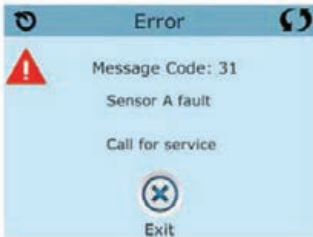
Sensor-Related Messages

Sensors are out of sync – M015**

The temperature sensors MAY be out of sync by 3°F. Call for Service if this message does not disappear within a few minutes.

Sensors are out of sync -- Call for service* – M026**

The temperature sensors ARE out of sync. The fault above has been established for at least 1 hour.
Call for Service.



Sensor A Fault, Sensor B Fault – Sensor A: M031**, Sensor B: M032**

A temperature sensor or sensor circuit has failed. Call for Service.

Miscellaneous Messages

Communications error

The control panel is not receiving communication from the System. Call for Service.

Test software installed

The Control System is operating with test software. Call for Service.

* *Some messages can be reset from the panel.* Messages that can be reset will appear with a Clear Icon at the bottom of the Message Screen. Press the Clear Icon text to reset the message.



**MOXX is a Message Code. Codes like this will be seen in the Fault Log

System-Related Messages

Program memory failure* – M022**

At Power-Up, the system has failed the Program Checksum Test. This indicates a problem with the firmware (operation program) and requires a service call.

The settings have been reset (Persistent Memory Error)* – M021**

Contact your dealer or service organization if this message appears on more than one power-up.

The clock has failed* – M020**

Contact your dealer or service organization.

Configuration error (Spa will not Start Up)

Contact your dealer or service organization.

The GFCI test failed (System Could Not Test the GFCI) – M036**

(North America Only) May indicate an unsafe installation. Contact your dealer or service organization.

A pump may be stuck on – M034**

Water may be overheated. POWER DOWN THE SPA. DO NOT ENTER THE WATER. Contact your dealer or service organization.

Hot fault – M035**

A Pump Appears to have been Stuck ON when spa was last powered
POWER DOWN THE SPA. DO NOT ENTER THE WATER. Contact your dealer or service organization.

* *Some messages can be reset from the panel.* Messages that can be reset will appear with a Clear Icon at the bottom of the Message Screen. Press the Clear Icon text to reset the message.



**MOXX is a Message Code. Codes like this will be seen in the Fault Log

Your new spa comes equipped with an electric heater. Following the directions listed below will ensure the most efficient operation:

NOTE: This method is only for spa usage under two hours a week.

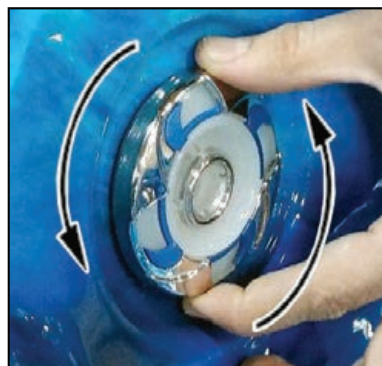
- Keep the spa's operating temperature 5°F below the desired usage temperature when not in use. One or two hours before use, set the temperature to the desired temperature.
- If the spa usage exceeds two hours a week, the set temperature should remain at the desired usage temperature.
- The air venturis should be used sparingly when open, water temperature drops quite rapidly and can also dissipate chemicals

Allowing the water temperature to lower more than 10°F below the desired usage temperature and reheating it prior to usage will cause the heater to operate longer than it normally would maintaining the desired temperature. Doing this will increase your operating cost and make your heater work more than necessary.

Spa Jets

Almost all of the jets in your spa are adjustable. Rotating the face of an adjustable jet to the left (counter-clockwise) will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right (clockwise) will increase the amount of water flow through the jet. (See example shown to the right.)

Neck jets adjust in the opposite directions (counter-clockwise to increase, clockwise to decrease).



LED Lighting

Press the LIGHT button on the topside control panel to turn the spa light on. If your spa has perimeter LED lights, they will also light on. If your spa has perimeter LED lights, they will also light up at the same time as the spa light.

The LEDs operate in three modes:

- 1. Cycle:** When you continually press the LIGHT button, the LEDs will cycle through the three main LED colors (Red, Green, and Blue) or combinations of the three that produce the following colors: light green, purple, light blue, yellow, etc.

Each time you press the button, you immediately advance to the next color in sequence or eventually a different light pattern.

- 2. Flashing:** Once you have cycled through all of the colors, another press of the LIGHT button will produce a flashing pattern.

- 3. Fading cycle:** The next phase of operation when you push the LIGHT button is a slow and/or fast fade random transition from one color to the next.
 - If a spa is equipped with more than 100 points of light the slow fading cycle will flicker during a color change.
 - Every air valve is equipped with 2 LED points.
 - Perimeter LEDs take 9 points of light.
 - The waterfall takes 4 points of light.

Spas with exterior corner LED lighting generally work in the same mode as described above. The variations in color and patterns provide you with multiple options to suit almost any lighting preference.

Water Clarity Information

This section is intended for new spa owners with no experience with water chemistry. Everyone's knowledge with maintaining water quality is different, but there are some general concepts you need to know.

Water maintenance is not difficult, however, it does require regular attention. The most important thing to understand about taking care of your spa water is that preventative action is much easier than correcting water quality issues.

The Four Rules of Water Clarity

Excellent water quality is a simple matter of four things:

Chemical Balance

You will need to test and adjust the chemical balance of your spa water. Although this is not difficult, it needs to be done regularly.

Depending on your choice of sanitizer, you need to test the level of calcium hardness, total alkalinity, and pH.

Sanitization

Sanitizers kill bacteria and viruses and keep the water clean. A low sanitizer level will allow microbes to grow quickly in the spa water. We recommend using either chlorine or bromine as your sanitizer.

Spa owners with an ozonator also need to add sanitizer, although their requirements are different.

Filtration

Cleaning your filter regularly is the easiest and most effective single thing you can do to keep your water clear.

A clogged or dirty filter will cause the heater and pump to work harder than they need to, possibly causing them to fail.

The spa's heating system will only function with the proper amount of water flow through the system.

Regularity

Clear water requires regular maintenance. Establish a routine based on a regular schedule for your spa water maintenance.

Maintaining your water quality helps the enjoyment of your spa and extends your spa's life by preventing damage from neglect and chemical abuse.

Water Diverters

Diverter knobs are 1" and 2" knobs located around the top of your spa. They allow you to divert water through jets from one side of the spa to the other, or in most cases from floor jets to all jets. This is accomplished by rotating the diverter knob to the left (counter-clockwise), decreasing the amount of water flow through a sections of jets. To increase the amount of water flow through the other section of jets, rotate the handle to the right (clockwise).



Air Venturis

Air venturis are the 1" knobs located around the top of your spa. Each one will let you add a mixture of air with the jet pressure. This is accomplished by rotating the air venturi knob to the left (counter-clockwise) to increase the amount of airflow through the jets. To decrease the amount of airflow through the jets, rotate the handle to the right (clockwise).



You have two types of testing methods to choose from:

- The reagent test kit is a method which provides a high level of accuracy. It is available in either liquid or tablet form.
- Test strips are a convenient testing method commonly used by spa owners.

Balancing the Total Alkalinity

Total alkalinity (TA) is the measure of the total levels of carbonates, bicarbonates, hydroxides, and other alkaline substances in the water. TA can be considered a “pH buffer”. It is the measure of the ability of the water to resist changes in the pH level.

The recommended total alkalinity is 80-120 ppm.

If the TA is too low, the pH level will fluctuate widely from high to low. Low TA can be corrected by adding an alkalinity increaser.

If the TA is too high, the pH level will tend to be too high and may be difficult to bring down. High TA can be corrected by adding an alkalinity decreaser.

When the TA is balanced, it normally remains stable, although adding water with high or low alkalinity will raise or lower the TA level.

Balancing the pH

The pH level is the measure of the balance between acidity and alkalinity.

If the pH is too low, it can cause corrosion of metal fixtures and the heating element. Low pH can be corrected by adding a pH increaser.

If the pH is too high, it can cause scaling by allowing metals or minerals to form deposits and stain spa surfaces. High pH can be corrected by adding a pH decreaser.

Balancing the Calcium Hardness

Calcium hardness (CH) is a measure of the total amount of dissolved calcium in the water. Calcium helps control the corrosive nature of the spa's water and is why soft water is not to be used. The low calcium content of soft water is very corrosive to the equipment and can cause staining of the spa shell.

The Recommended calcium hardness is 150-200 ppm.

If the CH is too low, add a calcium hardness increaser.

If the CH is too high, dilute the spa water with soft water.

When the CH is balanced, it normally remains stable, although adding soft water or very hard water will raise or lower the CH level.

Ideal Water Chemistry

Testing For:	Ideal Range (ppm): Minimum	Ideal Range (ppm): Maximum
Total Alkalinity	80	120
Calcium Hardness	150	200
pH	7.2	7.6

Sanitizers kill bacteria and other organic waste by breaking them down to non-harmful levels and are filtered out. Before you fill your spa, you need to decide which chemical sanitizer you wish to use. Consult your Cal Spas dealer for the right decision with regards to your lifestyle and spa usage.

We recommend either **bromine** or **chlorine** as your sanitizer. Both work well when maintained regularly.

NOTE: DO NOT use trichlor. Trichlor is very acidic and the hot temperature of the spa causes it to dissolve too quickly. It will cause damage to your spa and will void your warranty.

Whichever plan you decide on, follow it completely and don't take shortcuts. It will provide you with clean, safe, clear spa water with minimal effort. Spa owners with an ozonator still need to use a chemical sanitizer.

Using Chlorine as a Sanitizer

If you choose to use chlorine as a sanitizer, only use granulated chlorine, not liquid chlorine.

Once a week, check the chlorine level using either a test strip or a reagent kit. See the table on the right for the ideal range.

Add one or two tablespoons granulated chlorine to the spa water weekly. Note that chlorine dissipation rate will be faster at higher water temperatures and slower at lower temperatures.

When you add chlorine, open all of the jets and run the spa at high speed with the cover open for at least 30 minutes.

Shocking the Water

In addition to using a chemical sanitizer, you will periodically need to shock the water. Shocking the water helps removed burned-out chemicals, bacteria, and other organic material from your spa's water and improves your sanitizer's effectiveness.

Add two ounces of oxidizer shock per 500 gallons once a week, after heavy bather loads or if water has strong odor.

Using Bromine as a Sanitizer

Bromine is a very effective sanitizer that produces low chemical odors. Unlike chlorine, it can break down bacteria and other impurities to a safe level with a low burn-out rate.

Use granulated sodium bromide to establish your bromine base.

When you begin with fresh water, add two ounces of granulated bromide. Open all of the jets and run the spa at high speed with the cover open for at least 30 minutes.

Testing For:	Ideal Range (ppm) Minimum	Ideal Range (ppm) Maximum
Chlorine Level: Without ozonator	3.0	5.0
Chlorine Level: With ozonator	2.0	4.0
Bromine Level: Without ozonator	6.7	11.0
Bromine Level: With ozonator	5.7	10.0

Do not use chlorinating shock, which will damage your spa's jets and pump seals. Only use an oxidizer shock. It can be used with either chlorine or bromine sanitizers.

Spa must be running with all of the jets on high for 30 minutes with the cover open. If necessary, repeat oxidizer shock in 30 minute intervals.

“Bather Load” is the term used to describe the number of people using a spa, combined with the length of usage, and the frequency of usage. All these factors have a great effect on the spa water. The higher the bather load, the more chemicals need to be added and a longer filtration time will be needed.

Recommendations are designed for spas with average bather load (3 to 4 people, 15 minutes of usage, three times a week at 100 degrees). If your bather load exceeds these guidelines, and you experience water quality problems, increase the amount of filtration first, (go to the next higher filtration number) then if water quality is still not adequate, consult the advice of your Cal Spas dealer for additional chemical or system recommendations. Be sure to give them your bather load information.

Filter Cleaning

The filter is the part of your spa that removes the debris from the water and needs to be cleaned on a regular basis to maximize your spa's filtering performance and heating efficiency.

In addition to spraying off the filter weekly to remove surface debris, your filter should be deep cleaned periodically to dissolve scale and particles that get lodged deep within the filter fibers and impede the filtration process. Even if the filter resulting in the most common spa problem—no heat, caused by a dirty filter.

We recommend you clean your filter once a month and replace it one a year or as necessary.

It is extremely important that you never run the spa without a filter. There is a possibility that debris may be sucked into the plumbing through the filter well.

Cleaning the filter

1. Remove the filter by unscrewing it and pulling it up and out.
2. Place the dirty filter into a bucket of water deep enough to cover the filter. Add 8oz. of liquid filter cleaner to the bucket of water

NOTE: It is a good idea to keep a spare filter to use in the spa while the dirty filter is being deep cleaned. This way, you can rotate the filters and both will last longer.

3. Soak the filter for a minimum of 24 hours.
4. Spray the filter with a water hose. Spray each pleat carefully.
5. Reinstall the filter. Do not over-tighten.

Ozonator

The ozone generator releases ozone into the spa water. You will still need to test for chlorine or bromine and occasionally replenish it to return the sanitizer level to the baseline.

For spas without a circulation pump, pump 1 will run at low speed and the ozonator will run during filtration.

The spa's control system is factory-programmed with one filter cycle that will run in the evening when energy rates are often lower. The time and duration of the filter cycle can be set according to your needs. In addition, a second filter cycle can be enabled. Filtration time may need to be increased with heavy bather load.

Factory Filtration

The spa's control system is factory-programmed with one filter cycle that will run in the evening when energy rates are often lower. The time and duration of the filter cycle can be set according to your needs. In addition, a second filter cycle can be enabled. Filtration time may need to be increased with heavy bather load.

Maintenance Schedule

Each time you refill the spa	Follow the section "Filling and Powering up your portable spa"
Prior to each use	Test the spa water using either test strips or a reagent test kit. Adjust chemical levels as necessary.
Once a week	Test the spa water using either test strips or a reagent test kit. Adjust chemical levels as necessary. If your water source is high in calcium add stain and scale preventer.
Once a month	Deep clean your spa's filter. (Follow filter cleaning instruction at the beginning of this section).
Every two or four months	Change the spa water. How often you change the water depends on how much you use the spa. When you change the water, you will need to: <ul style="list-style-type: none"> • Clean and polish the acrylic surface • Clean and treat the spa cover and pillows • Deep clean the filter • Refill your spa
Once a year	Replace filter cartridges if the pleats appear frayed.

Troubleshooting Water Clarity Problems

Problem	Probable Causes	Possible Solutions
Cloudy Water	<ul style="list-style-type: none"> • Dirty Filter • Excessive oils/ Organic matter • Improper sanitization • Suspended particles/organic matter • Overused or old water 	<ul style="list-style-type: none"> • Clean filter • Shock spa with sanitizer • Add sanitizer • Adjust pH and/or alkalinity to recommended range • Run jet pump and clean filter • Drain and refill spa
Water Odor	<ul style="list-style-type: none"> • Excessive organics in water • Improper sanitation • Low pH 	<ul style="list-style-type: none"> • Shock spa with sanitizer • Add sanitizer • Adjust pH to recommended range

Problem	Probable Causes	Possible Solutions
Musty Odor	<ul style="list-style-type: none"> Bacteria or algae growth 	<ul style="list-style-type: none"> Shock spa with sanitizer Adjust pH to recommended range
Organic Buildup/ Scum Ring Around Spa	<ul style="list-style-type: none"> Buildup of oils and dirt 	<ul style="list-style-type: none"> Wipe off scum with clean rag - if severe, drain the spa, use a spa surface and tile cleaner to remove the scum and refill the spa
Algae Growth	<ul style="list-style-type: none"> High pH Low sanitizer level 	<ul style="list-style-type: none"> Shock spa with sanitizer if problem is visible or persistent, drain, clean and refill the spa
Eye Irritation	<ul style="list-style-type: none"> Low pH Low sanitizer level 	<ul style="list-style-type: none"> Adjust pH Shock spa with sanitizer and maintain sanitizer level
Skin Irritation/ Rash	<ul style="list-style-type: none"> Unsanitary water Free chlorine level above 5ppm 	<ul style="list-style-type: none"> Shock spa with sanitizer and maintain sanitizer level Allow free chlorine level to drop below 5 ppm before spa use
Stains	<ul style="list-style-type: none"> Total alkalinity and/or pH is too low High iron or copper in source water 	<ul style="list-style-type: none"> Adjust total alkalinity and/or pH Use a stain and scale inhibitor
Scale	<ul style="list-style-type: none"> High calcium content in water - total alkalinity and pH too high 	<ul style="list-style-type: none"> Adjust total alkalinity and pH - If scale requires removal, drain the spa, scrub off the scale, refill the spa and balance water Use a stain and scale inhibitor

Pillow Removal & Reinstallation

You can remove the pillows for cleaning and maintenance quickly and easily. This method works for all types of pillows.

Grab the lower edge of the pillow with both hands firmly and pull up. As you do this, the pillow inserts will pop out of the holes.

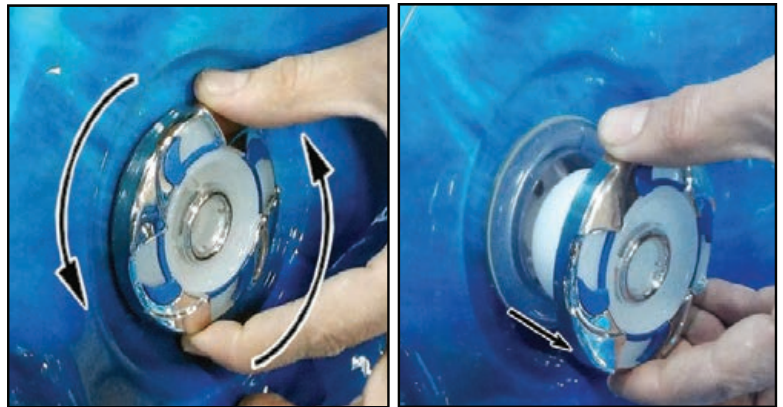
Re-seat the pillows by aligning the pillow inserts with the holes and striking the pillow hard enough to insert the pegs back into the holes.

**Jet Removal & Installation**

Jets can be easily removed for cleaning.

Grasp the outer rim of the jet and turn it counter-clockwise until it completely stops. You may feel it slightly loosen pop out a bit from the fixture. Pull the jet out from the jet fixture. The jet will be very snug and may require some force to remove it. **DO NOT PRY OUT JETS.**

To replace the jet, place it in the fitting and turn it clockwise until it snaps in and can be rotated freely about half a turn.



Important! Keep the spa covered when not in use!

- Covered spas will use less electricity in maintaining your set temperature .
- Covering your spa will protect you spa's finish from the sun's ultraviolet rays.
- You are required to keep the spa covered to maintain warranty coverage.
- Covering your spa helps prevent children from drowning in your spa.

In addition, while the spa cover is rigid, it is not designed to support any weight. Therefore, as a safety precaution and to preserve the life of your cover, you must not sit, stand, or lie on it, nor should you place objects of any kind on top of it.

Step 1. Place cover on spa. Make sure it is correctly positioned.



Step 2. Position the tie-down hardware (attached to the straps of your cover) on the side of the spa so they are easily reached by the cover tie-down straps.



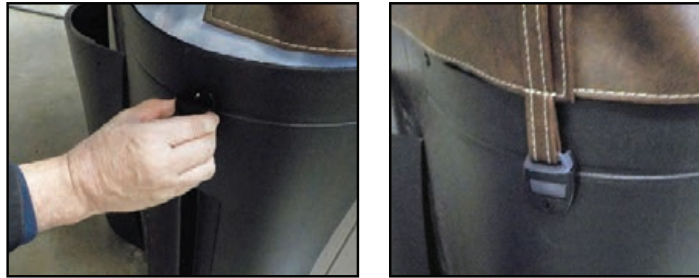
Step 3. With the straps pulled taut (but not overly tight), lightly drill the location for screw placement. Gently drill 3 holes - one for each screw slot in the lock. (If you do not have a low torque drill, use the lowest torque setting on the drill you have.) DO NOT drill all the way in but instead just make a guide for starters.



Step 4. Use a screwdriver to finish screwing in the 3 screws. (Repeat this process for the other 3 corners.)



Step 5. Keep the cover fastened down at all times when not in use. Locking hardware may be locked with a key (which is provided).



Step 6. The provided key will allow you to lock down spa access.



WARNING
AVOID
DROWNING
RISK

**FAILURE TO FOLLOW INSTRUCTIONS MAY RESULT IN INJURY OR DROWNING
NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD.
REMOVE COVER COMPLETELY BEFORE ENTRY OF BATHERS.
ENTRAPMENT POSSIBLE.
KEEP COVER ON SPA AND LOCKED WHEN NOT IN USE**

Your spa should be drained every four to six months for cleaning and maintenance and refilled with fresh tap water. Before you begin turn off power to the spa at the breaker and remove all filters.

Step 1. Locate your drain.

All fitness spas have a cabinet mounted drain

The location of the cabinet mounted drain is shown in the left photo by the arrow. (It is located to the right of the fitness spa's "door.") Pull the knob out of the cabinet. The cabinet drain is screwed into the drain pull knob.



Step 2. Remove the cap.

Make sure the valve is in the closed position, then unscrew and remove the cap. Unscrew the cap.



Step 3. Connect valve to a garden hose.

Attach a garden hose to the hose-bib fixture. Place the other end of the garden hose where you would like the water to drain.



Step 4. Drain the spa.

Turn the valve on the hose-bib fixture to open the drain. When the spa has drained completely, turn the valve on the hose-bib fixture, remove garden hose and replace the cap.

Winterization (Cold Climate Draining)

Depending on your region in your country, the temperature could drop below 32°F (0°C). If you are in one of those regions, we recommend that you always have your spa full if water and running at normal spa temperatures (80°F to 100°F, 26.7°C to 37.8°C). This will help reduce the risk of freezing water in your spa and in your spa's equipment.

WARNING: If you find the need to drain your spa, be aware of the potential of freezing in your spas equipment and plumbing. Even if the directions below are followed perfectly, there is no guarantee that your spa will not suffer freeze damage. Freeze damage is not covered by your warranty.

1. Open all filter covers.
2. Remove the filter baskets and filters.
3. Drain your spa completely
4. Vacuum water from the spa's main drain fitting with a wet/dry vacuum.
5. Open the bleeder valves on the pumps.
6. For spas with the UV lamp chamber mounted flat on the equipment floor: Loosen the quartz tube nut to let the water drain from the UV lamp chamber.
7. Disconnect the unions from both sides of the pump.
8. Blow any remaining water out of the jets and equipment area with the wet/dry vacuum.
9. When it has completely finished draining, replace the quartz tube in the UV lamp chamber and re-tighten the nut. Close the bleeder valves and re-connect the unions on the pumps. Replace the filter baskets and filters.
10. Cover your spa with a good spa cover and an all-weather tarp to ensure that neither rain nor snow enters the spa.

Cleaning and Replacing filter

Filtration is one of the most important steps you can take to ensure clean, clear water. It is far less expensive to fix water clarity problems by properly filtering your spa than by using excessive amounts of chemicals, excessive filtration times, or by water replacement.

Vacation Care

You can leave your spa unattended for up to two weeks if you follow these instructions.

ALWAYS lock your cover using the cover locks if you plan to be away from home and the spa is filled with water.

1. Select the Low Range temp choice used for vacation mode.
2. adjust the pH.
3. Shock the water (add either chlorine or bromine sanitizer).
4. When you return, check and adjust the pH and shock the water.

If you will not be using your spa for longer than 14 days and a spa maintenance service is not available, we strongly recommend you drain or winterize your spa.

Spa Cover and Pillows

Due to constant punishment your spa cover and pillows receive, you should protect them by applying a vinyl and leather cleaner as part of your monthly maintenance plan. Use a product that is specifically designed to protect spa covers and pillows from chemical and ultraviolet light damage without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

Warning: DO NOT use automotive vinyl protectants on spa covers or pillows. These products are generally oil-based and will cause severe water clarity issues that are difficult to correct.

Spa Shell

Each time you drain your spa, before you refill it you should clean your spa shell with an all purpose-cleaner and apply a coat of surface protectant.

Use a low detergent, non-abrasive cleaner specifically formulated to clean the spa without damaging its acrylic finish.

Use a non-oil based surface protectant that is specifically formulated to protect the spa's finish from the chemicals and minerals associated with normal spa use.

Freedom Sound System

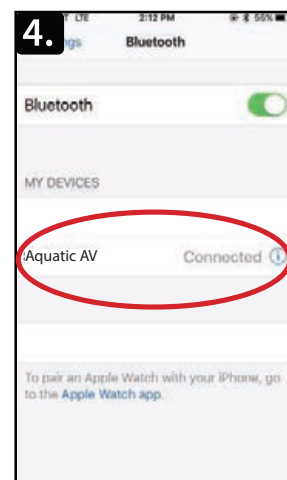
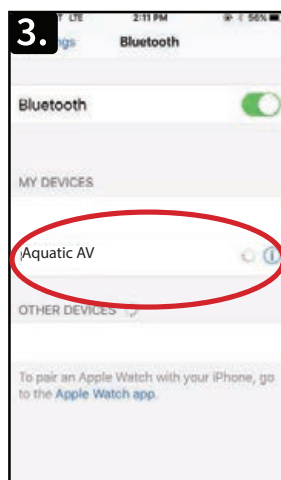
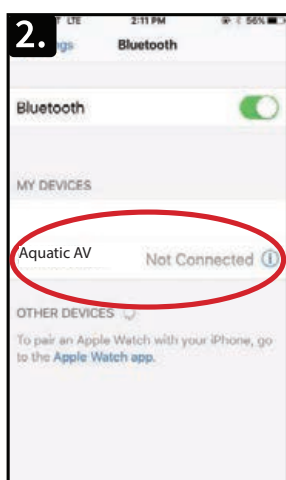
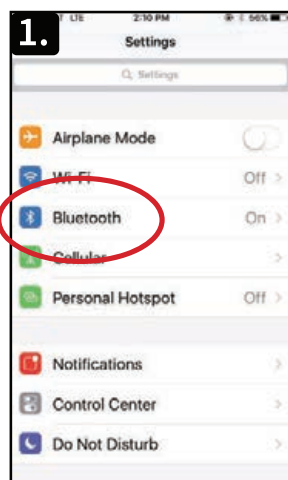
The Freedom Sound System™ entertainment option contains a Bluetooth-enabled speaker system that is available for certain Cal Spa models. Any Bluetooth-enabled device can be used to play audio through your spa. Before you can use the sound system, you need to pair the Bluetooth module with your device. The Bluetooth module is installed within the spa cabinet. Everything can be performed with your Bluetooth device. The example shown below is from an iPhone device. Your device may appear differently. Before you begin, make sure Bluetooth is enabled on your device.

1. Select Bluetooth from your device's option list.
2. Select SWA8-6BT or Aquatic AV ... from the list of available devices to pair.
3. Your iPhone device will ask for a code: the code is 0000.
4. Allow your device to pair with the spa's Bluetooth module.
5. When the devices have been connected, the device SWA8-6BT... will be highlighted.

Only one Bluetooth device can be paired with the Freedom Sound System™ at any time.

(For Android users, the systems will pair automatically - no code is needed.)

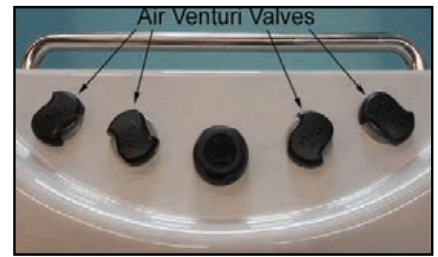
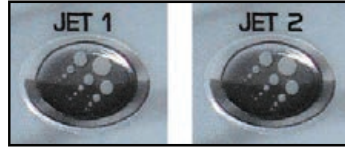
Once your device is paired and connected, all sounds from your device will be played through the sound system, including system sounds and telephone.



Air Injection/ More Resistance

Use the control panel to start and stop the Air Injection System. The **JET 1** and **JET 2** buttons control the top and bottom jets.

Use the air venturi valves to inject air in the water streams for even more power.



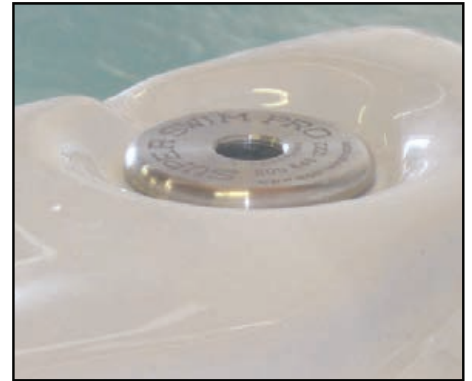
Swim Tether

The swim tether and anchor points are placed in the Family Fun spa to place a tether point for the use of swim spa attachments or fitness bands.

The FA-1325 is **NOT a dedicated fitness spa.**

The FA-1325 is designed to be used as an all purpose family spa, this spa can be used for easy to moderate swimming exercises.

CAUTION: SWIMMING WHILE USING THE SWIM TETHER HARNESS WITH PERSONS INSIDE THE SPA MAY LEAD TO INJURY. ONLY USE AUTHORIZED CALSPAS HARNESS EQUIPMENT.





There are several different anchor points within your Family Fun Spa. These anchor points can be used to install fitness equipment including the row bars and fitness straps. All equipment within the fitness equipment pack uses plastic clips or metal hooks

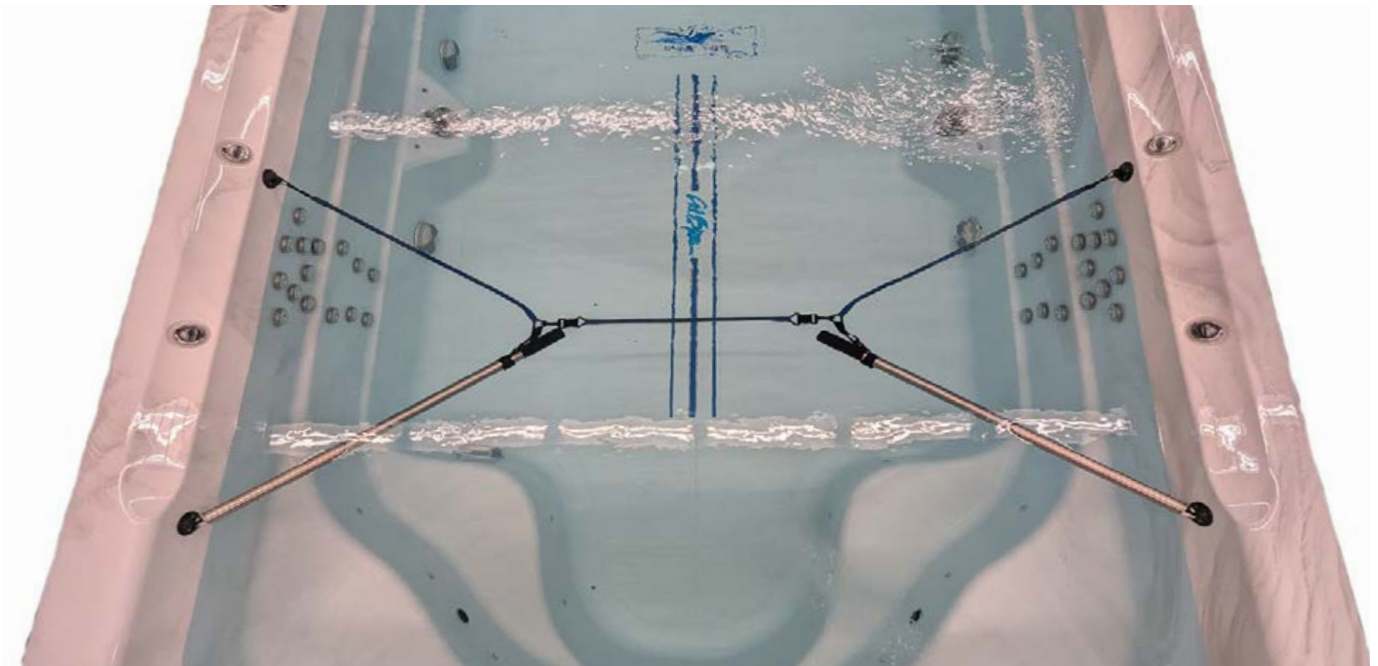
Swim spas are not included with fitness equipment, this is an add on accessory. You can purchase this equipment from your dealer, or from our website at www.quickspaparts.com.



Note: When attaching the row bar align the row bar to hook towards the front of the spa. These row bars slide onto the anchor point by lining up the row bar into the anchor, hook and slide it.

Hook the row bar with caution to avoid scratching the acrylic within your spa.

Note: When the fitness equipment is not in use, do not leave the elastic straps/bands, handles, or row bars inside of the spa. After each use dry the equipment with a towel and store within its provided duffel bag.



*For illustration purposes only**

Refer to page 49 for proper placement of exercise straps/equipment

The Fitness straps should be used to secure the row equipment in place. First secure the row itself with a anchor point, a 25" strap will be used on each side. The smallest 18" strap should be used to connect the two rows together.

Note: Always be cautious when setting up the fitness equipment, the straps have tension once they are set in the row position, and have tension when used to do other warm up exercises.

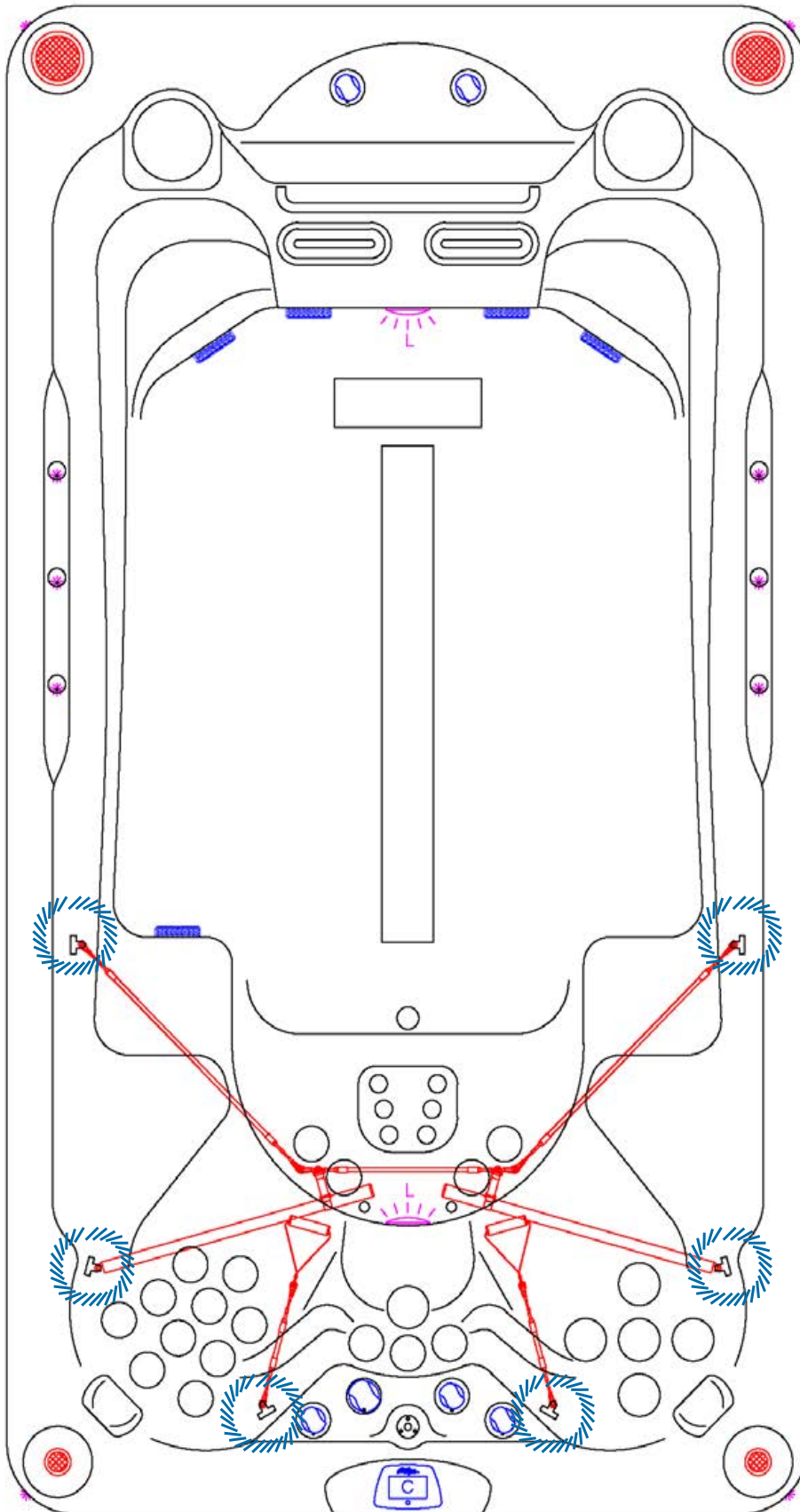


The kit is designed to do a variety of different stretches and exercises. The Family Fun Spa has multiple anchor points that can be used to suit a variety of desired exercises.

Note: Always proceed with caution when using elastic bands, improper operation can snap the bands and cause damage to the spa or personal injury.

The diagrams below show where each of the anchor points are. Each point is circled within the diagram. These diagrams also show the expected position of each strap style

Note: The center anchor point is not circled. This is meant for a swim tether.



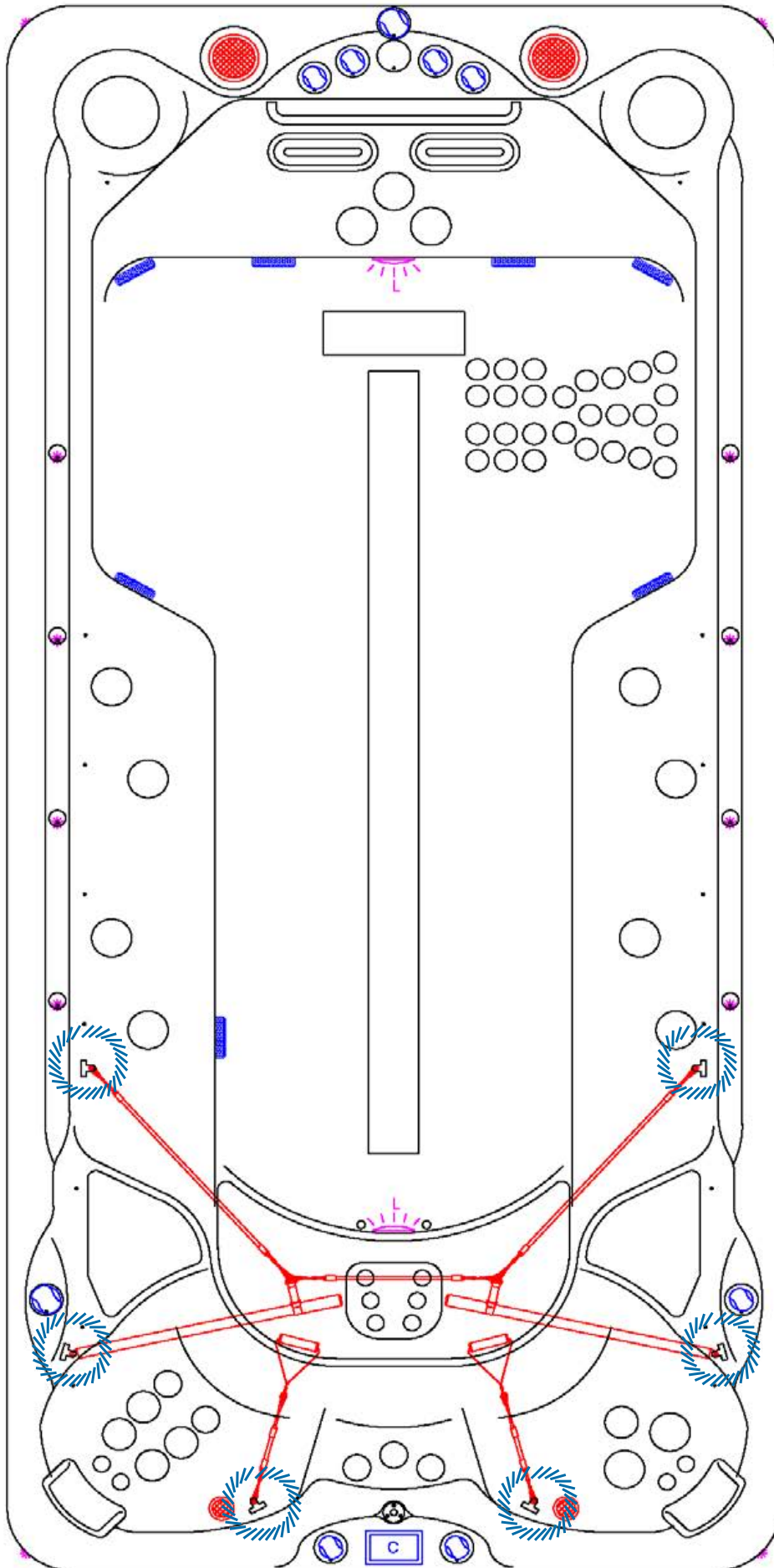
F-1437X



= Anchor Point

F-1655X

 = Anchor Point



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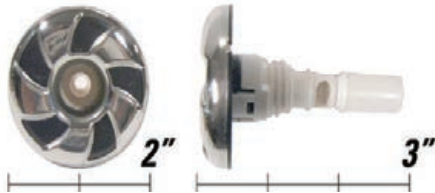
Appendix

Replacement Parts

Jet Inserts - Screw-in

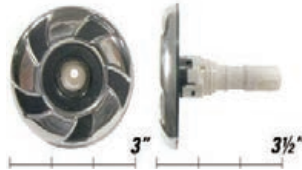
ELE 2" Euro No Eyeball

PLUCS2295021S



MED 3" XL Cluster Storm Directional

PLUCS2295031SL



mfd 3" Micro Flow Directional

PLUCS2295061SL



MM 3" Mini Storm Massage

PLUCS2297061SL-8



Jet Inserts - Screw-in

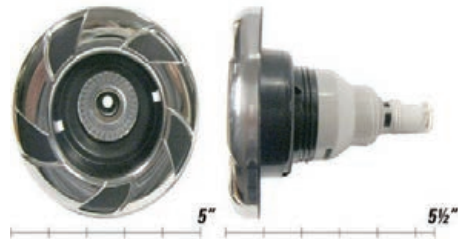
MFD 3.5" Maxi Flow Directional

PLUCS2295091SL



PSD 5" Power Storm

PLUCS2295131SL



PSR 5" Power Storm Riffed

PLUCS2295141SL



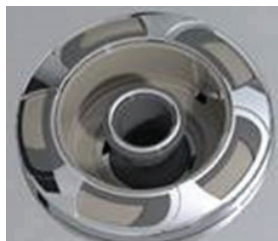
PST 5" Power Storm Wagon Wheel

PLUCS2295191SL



POWER JETS

Part # CS2444009SSCDHL
Pwr. Storm Internal, Metal
Directional Eyeball, Velocity
Esc., CDG/HLG



Part # CS2444049S-CDHL
Power Storm Internal, Twister,
Velocity Esc. – CDG/HLG



Part # CS2444019S-CDHL
Pwr. Storm Int. Cal Spas Tri
Directional Eyeball, Velocity
Esc., Metal CDG/HLG



Part # CS2444059S-CDHL
Power Storm Internal,
Multi-Massage, Velocity Esc.,
Metal – CDG/HLG



WHIRLPOOL JETS

Part # CS2394009S-CDHL
Adjustable Whirlpool Internal,
Velocity Esc., Metal – CDG / HLG



CLUSTER JETS

Part # CS2441009S-CDHL
Cluster Storm Internal, Directional,
Velocity Esc., Metal – CDG/HLG



Part # S2442059S-CDHL
Mini Storm Internal, Multi-Massage,
Velocity Esc., Metal – CDG/HLG



Part # CS2441029S-CDHL
Cluster Storm Internal, Twin,
Velocity Esc., Metal – CDG/HLG



POLY JETS

Part # CS2443009SSCDHL
Poly Storm Internal, Metal
Directional Eyeball, Velocity
Esc., -CDG/HLG



MINI JETS

Part # CS2442009SSCDHL
Mini Storm Internal, Metal
Directional Eyeball, Velocity
Esc., Metal CDG/HLG



Part # CS2443029SSCDHL
Poly Storm Internal, **Metal Roto
Eyeball**, Velocity Esc., Metal
CDG/HLG



Part # CS2442049S-CDHL
Mini Storm Internal, Twister,
Escape, Velocity Esc. – CDG/HLG



Water Diverter Valves

Diverter Valve 2" Titanium Black (CS600303T1-TT)

PLU21300465



Diverter Valve 1" Titanium Black (CS600426T1-TT)

PLU21300453



Diverter Valve 1½" On/Off ASSY (600-4601)

PLU21100045



Air Control Valve

Air Control with Titanium Black CS660350T1-TT

PLU21300504



Drains

Drain Super Hi Flo Suction 2½" Black (640-3581LGV)

PLU21400146



Low Profile Drain ¾" Black (640-0511)

PLU21400401



PILLOWS

Black "Y" Pillow Carbon Fiber Design S-01-4324

ACC01401102



JET INSERTS (Updates)

Swim Jet Rip Current Metal DSG/clear w/ Load Washer

PLU21051685DSG



Power Stream Swim Jet

PLU210-0821S



Teleweir Skimmer

50 square foot teleweir skimmer:
ft. (510-4601)
FIL11700006



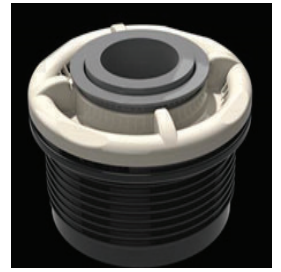
Filters

50 sq ft female threaded -
antibacterial for Teleweir
skimmer shown above)
FIL11100208



DYNA-FLO PLUS FILTER, 75SF 2"CKV
4SCLP; HIGH VOLUME; LESS CARTRIDGE

Part # FIL510-9559-CDCL



TELEWEIR FILTER, 50SF 2"CKV
6SCLP LESS CARTRIDGE
2-TONE CDG/HLG









Part # FIL510-4609-CDCL



SUCTION

Part # 644-5419CDHL V
5"DESIGNER PRO-SUCT. ASSY. 2.5"S
2-TONE, ELL GASK. (EPDM 50 SHORE) &
LOAD WASHER



LED Lights	
1-LED light string Part #: LIT16100330	
2-LED light string Part #: LIT16100331	
4-LED light string Part #: LIT16100332	
1 to 3 ext. cord LIT16100335	
1 to 1 port ext. cord LIT16100338	
Interior light with logic (7 LED) LIT16100333	
Interior light without logic (7 LED) LIT16100337	
Main light housing, LED lens, fitting nut LIT630-7048	

AIR CONTROL

Part # CS6603709-CDHL
"Cal Spas 1" Air Control Complete
Assembly, Velocity Style, CDG/HLG



Part # PLUCS6054309-CDCL
"Cal Spas 1" Air **Control** Complete
Assembly, Velocity Style, CDG/HLG"



Part # CS6053309-CDHL
"Cal Spas 2 "Top **Access**
Diverter Valve Sub-Assembly,
Velocity Style,CDG/HLG"



Cover Lock and Keys

Part #: ACC01800026



Replacement of Cabinet Panels

The complete selection of replacement cabinets for all models is very extensive and too lengthy for this owner’s manual. To order replacement panels for your spa, visit www.quickspaparts.com

Covers

All spa covers are designed with a tapered height, angling downward from the center to the sides to drive off rain and prevent water from pooling. The covers listed below are filled with either 1 lb, 1.5 lb, or 2.0 lb foam.

Deluxe
5" - 3"
2.0 Lb. foam

Deluxe
2 lb. foam
5"
3"

93" x 141"

Fits spa models: F-1222

- | | |
|---------------|-------------------------|
| COV93141DBK-3 | Deluxe Taper Black |
| COV93141DDB-3 | Deluxe Taper Dark Brown |
| COV93141DG-3 | Deluxe Taper Gray |

93" x 171"

Fits spa models: F-1420, F-1437

- | | |
|---------------|-------------------------|
| COV93171DBK-3 | Deluxe Taper Black |
| COV93171DDB-3 | Deluxe Taper Dark Brown |
| COV93171DG-3 | Deluxe Taper Gray |

93" x 200"

Fits spa models: F-1640, F-1770

- | | |
|---------------|-------------------------|
| COV93200DBK-3 | Deluxe Taper Black |
| COV93200DDB-3 | Deluxe Taper Dark Brown |
| COV93200DG-3 | Deluxe Taper Gray |

93" x 210"

Fits spa model F-1896DL

- | | |
|---------------|-------------------------|
| COV93210DBK-3 | Deluxe Taper Black |
| COV93210DDB-3 | Deluxe Taper Dark Brown |
| COV93210DG-3 | Deluxe Taper Gray |

93" x 151"

Fits spa model F-1335

- | | |
|---------------|-------------------------|
| COV93151DBK-3 | Deluxe Taper Black |
| COV93151DDB-3 | Deluxe Taper Dark Brown |
| COV93151DG-3 | Deluxe Taper Gray |

Basic Troubleshooting

The troubleshooting guidance provided here is intended to cover the most common problems a spa owner may encounter. For more in-depth troubleshooting, go to www.calspas.com/troubleshooting.

Symptom	Possible Solutions
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Problems starting up

Pump won't prime	See priming instructions on page 14.
Breaker keeps shutting off	Reset the GFCI breaker. If this continues, contact your dealer or a qualified spa technician.

Power and system problems

System won't start up or breaker keeps shutting off	Power may be shut off. Turn on GFCI circuit breaker. If this continues, contact your dealer or a qualified spa technician.
Control panel doesn't respond	Turn on or reset the GFCI circuit breaker. If this does not solve the problem, contact your dealer or a qualified spa technician. If you hear the pump running but the control panel doesn't respond, contact your dealer
Spa does not turn off	Spa may be trying to heat up. Check if spa is in Ready or Rest mode (see page 26) In cold climates, if spa is not equipped with full foam or any kind of insulation, it will try to maintain the set temperature. Set the spa to low temperature range and set the temperature to 80°F. Spa may be in filter cycle. If it is, this is normal and no adjustment is necessary.
Message on the control panel	There may be a problem. See Diagnostic Messages on page 58.

Heat problems

Spa water does not get hot	Spa may be in low temperature range. Set the spa to high temperature range. The filter may be dirty or may need to be replaced. Clean or replace the filter. The water level may be too low. Fill the spa with water level at 4 to 6 inches from the top. The temperature is not turned up high enough. Raise temperature on topside control. Cover the spa. The cover will keep heat in the spa and help keep heat from escaping. Make sure cover is on at all times when spa is not in use. The heater element may be old, deteriorated, coated with scale, or defective. Contact your dealer for more assistance. The gate valves may be partially or completely closed. NEVER OPERATE YOUR SPA WITH THE GATE VALVES CLOSED!
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Symptom**Possible Solutions**

Spa overheats - temperature greater than 110°F / 43°C

Overheating can occur during summer months and may not necessarily indicate a malfunction. When it occurs, a message code may also appear on the control panel.

Temperature may be set too high. Turn the set temperature down to a lower temperature.

Filtration time may be too long. Turn the filtration cycles down during the warm months.

The spa may not be properly ventilated. Make sure the front of the spa is not blocked to allow air flow.

High speed pumps may have been running too long. Limit pump running time to no more than 15 to 30 minutes.

Water pressure problems

Low water pressure

Jet valves may be partially or fully closed. Open the jet valves.

Filter cartridge may be dirty. Clean or replace the filter.

Pump may have airlock. Remove airlock by priming spa (page 14)

The suction fittings may be blocked. Remove any debris that may be blocking them.

The filter skimmer may be blocked. Remove the blockage.

Gate valves may be closed. Open gate valves. Note: Never operate your spa with the gate valves closed!

Spa may be running in filtration mode. Press JETS or JETS 1 button to turn on high speed pump.

No water pressure (no water stream from any jets)

Power may be switched off. Turn the power back on.

The pump may be defective. After you have tried all other troubleshooting, contact your dealer for assistance.

Jets surge on and off

Water level may be too low. Add water to normal level.

Pump problems

Pump runs constantly – will not shut off

There may be a problem with circuit board. Contact your dealer.

Noisy pump

The water level may be too low. Fill the spa with water level at 4 to 6 inches from the top.

Filter cartridge may be dirty. Clean or replace the filter.

Pump may have airlock. Remove airlock by priming spa (page 14)

The suction fittings may be blocked. Remove any debris that may be blocking the suction fittings.

Gate valves may be closed. Open gate valves. Note: Never operate your spa with the gate valves closed!

Air may be leaking into the suction line. Contact your dealer for assistance.

Debris may be inside the pump. Contact your dealer for assistance.

Noise may be a sign of damage. Contact your dealer for service.

Symptom	Possible Solutions
Pump turns off during operation	Automatic timer may have completed its cycle. Press JETS or JETS 1 button to start the cycle again. Pump may have overheated due to the vents on the equipment door being blocked. Make sure the front of the spa is not blocked to allow air flow. The pump motor may be defective. Contact your dealer for assistance.
Pump has a burning smell while running	A burning smell may be a sign of damage. Contact your dealer for service.
Pump does not run	Pump may have over heated. Let it cool for an hour and try operating the spa for a shorter time. Power to the spa may be shut off. Turn on or reset the GFCI circuit breaker. If this does not solve the problem, contact your dealer or a qualified spa technician.

“Thermal Creep”

Cal Spas are designed with energy-efficient components and systems that are meant to sustain heat generated by the equipment, which is then cycled back into the spa water. In hot weather or in situations where the spa is set to extended run times, Thermal Creep may occur. Thermal Creep is a condition where the measured water temperature can be higher than the set temperature. To manage Thermal Creep you may:

Vent your cover. This means placing a folded cloth about $\frac{3}{4}$ " (2cm) thick under all four corners of the cover before you lock the cover down.

Open your cover. Opening the cover at night will also quickly cool the water down if desired.

Open all air controls. Set your filtration cycles to run during the cooler times of the day or night.

Reduce the length of your filter cycles.

Visit your local dealer for additional guidance.

Since Thermal Creep only occurs in well-insulated hot tubs, it is not indicative of something that is wrong with your spa or its equipment.

LIMITED WARRANTY

This Limited Warranty is extended to the original purchaser of a spa produced by Lloyd's Material Supply Company, Inc. which manufactures the Cal Spas brand portable spa manufactured after January 1, 2024 and installed for residential use in the United Kingdom & European Union. This warranty begins on the date of delivery of the spa, but in no event later than one year from the date of manufacture.

Swim Spas

Shell Structural

Warranted against water loss due to defects in the spa shell.

10 years

Shell Finish

Warranted against blistering, cracking, or delaminating of the interior spa shell.

7 years

Equipment and Controls

Electrical Equipment components- specifically limited to the pumps, standard titanium heater, and control system, are warranted against malfunction due to defects in workmanship or materials.

5 years

Plumbing

Warranted against leaks due to defects in workmanship or materials

5 years

Cabinet - synthetic or fiberglass

Warranted against defects in workmanship or materials. Normal wear and weathering of the finish will occur naturally over time and are not defects.

5 years

Warranties for Other Components

The fuses, headrests, cabinet finish, cal grip, labels, and filters are warranted to be free of defects in workmanship and material at the time of delivery. The factory installed water purification system & salt system is warranted against malfunction due to defects in workmanship or material for one year from the original date of the spa delivery. All stereo-related components (receiver, speakers, sub-woofer, power supply, Bluetooth antenna, etc) are warranted against malfunction due to defects in workmanship and material for one year from the original date of delivery. All other factory-installed components not mentioned specifically, including, but not limited to the wood frame, jets, diverter valves, LED lighting systems, filter lids, and mechanical components, are warranted against malfunction due to defects in workmanship and material for two years from the original date of delivery.

The insulating spa cover delivered with the spa is warranted to be free of defects in workmanship and materials on Platinum & Deck spas for one year, 90 days for Escape & Escape X spas.

Genuine Cal Spas Parts & Accessories

This Limited Warranty is void if Lloyd's Material Supply Company, Inc., manufacturer of the Cal Spas brand or its designated representative determines that the spa has been subjected to damage or failure due to installation of aftermarket parts that are not genuine Cal Spas branded parts and accessories. This disclaimer includes, but is not limited to filters, UV bulbs, ozone systems, salt systems, repair parts and other accessories. Genuine Cal Spas brand parts and accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your spa to ensure optimal performance and function.

Performance

This warranty begins on the date of delivery of the spa, but in no event later than one year from the date of Manufacture. To obtain service in the event of a defect covered by this Limited Warranty, notify your Cal Spas dealer or Cal Spas as soon as possible, and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions mentioned in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to conduct the repair is the spa owners responsibility. Freight charges for replacement parts is the responsibility of the spa owner. The servicing dealer may charge the owner a travel/service fee and/or a diagnose fee, these fees may vary based on several factors, these fees are not covered under the Limited Warranty.

In the event that the spa is removed to a repair facility for repair and reinstalled, the cost of removal and re-installation will be your responsibility as the spa owner. If Lloyd's Material Supply Company Inc., The manufacture of the Cal Spa brand determines that repair of the covered defect is not feasible, it reserves the right to provide a replacement spa of equal or lesser value to the original purchase price. In such an event reasonable costs for removal of the original spa, shipping costs from the factory for the replacement spa and delivery and installation of the replacement spa will be the responsibility of the spa owner. The replacement spa will carry the balance of the original spa's warranty. Spa covers are not included. This warranty ends either by specified time frame, owner-transfer of the spa, relocation, or installation of any component other than by the manufacture.

Warranty Limitations

This Limited Warranty is void if Cal Spas or its designated representative determines that the spa has been subjected to alteration, neglect, misuse or abuse, or freight damage caused by the common carrier; any repairs have been attempted by anyone other than a designated representative; the failure is caused by accident, acts of God or other causes beyond the control of the Manufacturer including acts of nature (damage caused by animals, rodents, or other pests) are not covered by this warranty, additionally; neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners or non-genuine parts and accessories. This Limited Warranty does not provide coverage for any item attached to or installed on the spa after the date of manufacture or for gaining access to any component for repair or replacement. Spa units in commercial use are excluded from any coverage whatsoever. The spa owner accepts liability for repair work performed by anyone other than Lloyd's Material Supply Company Inc., or a designated Cal Spas representative. This Limited Warranty is void if damage occurs to the spa shell because of excessive heat buildup due to failure to cover a spa that is empty of water while exposed to direct sunlight.

Proration of Warranty

Units determined by the manufacture to be non-repairable will be replaced on a prorated basis with the same or a comparable unit. The owner will be charged 1% of the current retail cost for each full month of ownership from the date of purchase through the date failure is determined to be non-repairable. This charge will be waived during the first 6 months of ownership. **[example]:** Product failure is determined during seven months of ownership. owner will be responsible to pay for 7% of the products current cost.

Limitations

The manufacture disclaims all warranties, expressed or implies, in fact or in law, to the extent allowed by your State's law, including the warranty of merchantability and fitness for use, except as stated specifically herein. All warranty service must be performed by the manufacture or its designated representative using authorized Cal Spas parts. No agent, dealer, distributor, service company, or other party is authorized to change, modify, or extend the terms of this limited warranty in any manner whatsoever. The manufacture will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Cal Spas.

Disclaimers

Lloyd's Material Supply Company, Inc., Manufacture of Cal Spas brand and its representatives shall not be liable for any injury, loss, cost, or other damage whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the spa and cost for removal of defective produce even if the manufacture was advised of the possibility of damage. The liability of the manufacture under this limited warranty, if any shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of delivery and the duration of such coverage shall not extend for any reason whatsoever beyond the states time periods. These disclaimers shall be equally applicable to any service provided by the manufacture and its designated representatives.

Legal Rights

This limited warranty give you specific legal rights. You may also have other rights that vary from state to state, region to region. Some states/regions do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

CONTACT INFORMATION

For customer service, please contact your authorized dealer immediately. If you need additional information and/or assistance, contact:

Lloyd's Material Supply Company, Inc.
Customer Service Department
1462 East Ninth Street
Pomona, CA 91766.

Toll Free: 1-800-CAL-SPAS
Fax: 1-909-629-3890

LTR.2025.1148

LTR.2025.1149

1/1/2025